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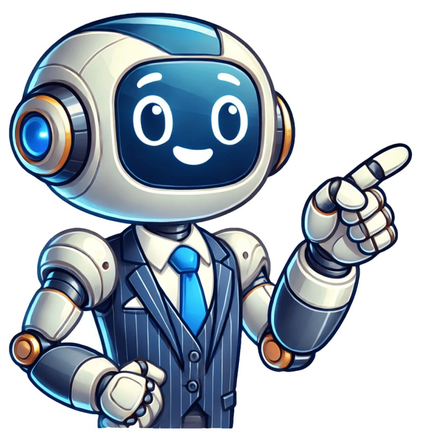

When it comes to doing better for our planet, its on us. Every component. Every process. Every product. LEARN ABOUT OUR COMMITMENT We're all about making your shopping experience seamless. Shop direct and enjoy perks like free shipping, multiple payment options, easy returns, and access to exclusive offers only on logitech.com. Pay at your own pace with Klarna payment plans. Get what you love, choose how you pay.. Enjoy free standard shipping on all orders over 39. Rest easy knowing your products come with a warranty, ensuring they're free from any material or workmanship issues. Shop risk-free with our easy returns and 30-day money back guarantee. We're here for you whenever you need. Reach us via chat, phone, or email for your convenience. Unlock exclusive gifts when you purchase select products. Sign up for emails to stay up-to-date on offers. Backlit keyboards don't just look cool, but they make using your computer in low-light environments easier. Instead of hunching over your keyboard or increasing the monitors brightness, so you can see what key youre pressing, you can turn on your keyboards backlight. However, different apps, software updates, or hardware issues might stop your backlit keyboard from working. So if youve already restarted your computer or connected your keyboard to every USB port, and its still not working, its time you take a closer look at the problem. 1. Check if Your Keyboard Comes With the Backlit Feature Even if youve bought a new, fancy-looking keyboard, theres a chance it doesnt have the backlit feature. The same goes for your laptop. Go to the manufacturers website and check the product description for your keyboard or computer. This will save you from looking for an inexistent problem. If youre sure your keyboard comes with a backlight, try using a keyboard shortcut to turn it on. Depending on the manufacturer, the shortcut might be the Fn key and one of the F keys or Fn key + Spacebar. If the backlight doesnt turn on, try the solutions we have listed below. Some of them might be a bit complicated, but well walk you through the steps. Theres a chance youve set the brightness level too low, so it doesnt make a difference after you turn on the keyboard backlight. The fastest way to increase the brightness level is to use your keyboard. Look for the key with the backlight icon and press it two or three times in a row. If youve found the backlight icon, but it doesnt work, press the Fn key at the same time. When dealing with a backlit keyboard thats not working, it might be difficult to figure out if its a hardware or software issue. So, before taking a look at your system settings, rule out any problem regarding the hardware. Reconnect the keyboard. If its a Bluetooth keyboard, turn off Bluetooth for a few moments and turn it back on. Plug the keyboard into a different USB port. If its backlit feature is now working, youll have to fix a malfunctioning USB port. Take a look at the keyboard cable and search for any damage. If your laptop has a built-in backlit keyboard, check its app. Most of the time, the app will get installed at the same time as the keyboard drivers, but this may vary, depending on the manufacturer. Also, if youve connected an external keyboard that comes with the backlit feature, you should take a look at the app. Check the keyboard settings within the app and make sure everything is as you want. Also, go to the producers website and update the app to the latest version. Even if youve made the right system settings, a third-party keyboard app may overwrite them, so its worth checking it out. If your keyboard backlight is sensor-activated, and it doesnt work anymore, theres a chance an outdated or corrupt driver is causing the problem. To fix it, you should update your keyboard driver. Here is how you can do it: Right-click Start > Device manager. Expand the Keyboard menu. Right-click your keyboard driver and select Update driver. If this didn't fix the problem, there are more ways to fix a corrupt driver. If updating the driver didnt fix your backlit keyboard, Windows comes with a couple of built-in troubleshooting tools that you can use. Press Win + I to open Windows Settings. Select Update & Security and head to Troubleshoot > Additional troubleshooters. From Find and fix other problems, select Keyboard > Run the troubleshooter. In Windows 11, go to Settings > System >Troubleshoot > Other trouble-shooters to access the Keyboard troubleshooter. Once Windows finishes the troubleshooting process, try to turn on or adjust the brightness of your backlit keyboard. If it didnt work, there is another troubleshooter you should run. While Microsoft removed it from the Settings menu, you can still access it using a Command Prompt line. Follow these steps to run the Hardware and Devices troubleshooter: Open Command Prompt with administrative rights. Type msdt.exe -id DeviceDiagnostic and press Enter. In the Hardware and Devices window, click Advanced and check Apply repairs automatically. Click Next to run the troubleshooter. If nothing worked until now, you should perform a clean boot on your computer. This way, your system will start without any third-party app that might influence your backlit keyboard functionality. If your keyboard lights up, open Control Panel and take a look at the apps that youve installed lately since one of them is causing your problem. If a backlit keyboard is the missing piece of your dream setup, this guide will help you fix the problem. But if nothing worked, and youre confident your keyboard comes with a backlit feature, you should look for the warranty certificate. Fortunately, there are plenty of options in case you decide to buy a new keyboard. Share copy and redistribute the material in any medium or format for any purpose, even commercially. Adapt remix, transform, and build upon the material for any purpose, even commercially. The licensor cannot revoke these freedoms as long as you follow the license terms. Attribution You must give appropriate credit , provide a link to the license, and indicate if changes were made . You may do so in any reasonable manner, but not in any way that suggests the licensor endorses you or your use. ShareAlike If you remix, transform, or build upon the material, you must distribute your contributions under the same license as the original. No additional restrictions You may not apply legal terms or technological measures that legally restrict others from doing anything the license permits. You do not have to comply with the license for elements of the material in the public domain or where your use is permitted by an applicable exception or limitation . No warranties are given. The license may not give you all of the permissions necessary for your intended use. 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Our experts explainhow.Learn MoreThe Motorsport Images Collections captures events from 1895 to todays most recentcoverage.Discover The CollectionCurated, compelling, and worth your time. Explore our latest gallery of EditorsPicks.Browse Editors' Favorites Downloads Getting Started FAQ Videos Product Support Contact Us Was this article helpful? 0 out of 0 found this helpful Logitech K800 Keyboard Not Working: How to FixYour Logitech K800 keyboard is one of the best wireless keyboards on the market, but its not immune to problems. If your K800 keyboard is not working, dont despair. There are a few simple things you can check to troubleshoot the issue and get your keyboard back up and running.In this article, well walk you through the steps to troubleshoot a non-working Logitech K800 keyboard. Well cover everything from checking the batteries to resetting the keyboard to updating the firmware. By the end of this article, youll have your keyboard back in working order in no time.ProblemSolutionReferenceKeyboard not recognized by computerMake sure the keyboard is plugged into the correct port.Try a different USB port.Uninstall and reinstall the keyboard driver.[Logitech Support: Keyboard not recognized]([Windows Support: Keyboard not working](Keyboard keys not workingMake sure the keyboard is not locked.Try cleaning the keyboard keys.Uninstall and reinstall the keyboard driver.[Logitech Support: Keyboard keys not working]([Windows Support: Keyboard keys not working](Keyboard backlight not workingMake sure the backlight is turned on.Try updating the keyboard firmware.Uninstall and reinstall the keyboard driver.[Logitech Support: Keyboard backlight not working]([Windows Support: Keyboard backlight not working](The Logitech K800 is a wireless keyboard that is designed for use with Windows computers. It is a popular keyboard because it is comfortable to type on and has a number of features that make it easy to use. However, like any other piece of hardware, the Logitech K800 can sometimes malfunction. If your Logitech K800 keyboard is not working, there are a number of things you can check to try to fix the problem.In this article, we will discuss the symptoms of a Logitech K800 keyboard not working, the causes of the problem, and the steps you can take to fix it. We will also provide some tips on how to prevent your Logitech K800 keyboard from malfunctioning in the future.Symptoms of a Logitech K800 Keyboard Not WorkingThere are a number of symptoms that can indicate that your Logitech K800 keyboard is not working properly. These include:The keyboard is not recognized by the computer.The keyboard is not responding to keystrokes.The keyboard is typing the wrong characters.The keyboard is repeating characters.The keyboard is not working in some programs or games.If you are experiencing any of these symptoms, it is likely that your Logitech K800 keyboard is not working properly.Causes of a Logitech K800 Keyboard Not WorkingThere are a number of different things that can cause your Logitech K800 keyboard to malfunction. These include:The keyboard is not properly connected to the computer. Make sure that the keyboard is plugged into the computers USB port and that the cable is securely connected.The keyboard is not turned on. Check to make sure that the keyboard is turned on. The power button is located on the top right of the keyboard.The keyboard is out of battery power. If your keyboard is wireless, it is possible that the batteries are out of power. Try replacing the batteries and see if that fixes the problem.The keyboard is damaged. If your keyboard has been dropped or damaged, it is possible that it is not working properly. Try replacing the keyboard and see if that fixes the problem.The keyboard is incompatible with the computer. The Logitech K800 keyboard is designed for use with Windows computers. If you are trying to use it with a Mac or Linux computer, it is possible that it will not work properly.The keyboard is experiencing a software or driver issue. If your keyboard is not working properly, it is possible that there is a software or driver issue. Try updating the keyboards drivers and see if that fixes the problem.How to Fix a Logitech K800 Keyboard Not WorkingIf your Logitech K800 keyboard is not working, there are a number of things you can try to fix the problem. These include:Check the connection. Make sure that the keyboard is properly connected to the computers USB port and that the cable is securely connected.Turn on the keyboard. Check to make sure that the keyboard is turned on. The power button is located on the top right of the keyboard.Replace the batteries. If your keyboard is wireless, it is possible that the batteries are out of power. Try replacing the batteries and see if that fixes the problem.Repair or replace the keyboard. If your keyboard has been damaged, it is possible that it is not working properly. Try repairing or replacing the keyboard and see if that fixes the problem.Update the drivers. If your keyboard is not working properly, it is possible that there is a software or driver issue. Try updating the keyboards drivers and see if that fixes the problem.Preventing Logitech K800 Keyboard ProblemsThere are a few things you can do to prevent your Logitech K800 keyboard from malfunctioning in the future. These include:Keep the keyboard clean. Dust and dirt can build up on the keyboard and cause it to malfunction. Make sure to clean the keyboard regularly with a dry cloth.Dont drop the keyboard. Dropping the keyboard can damage the internal components and cause it to malfunction.Dont spill liquids on the keyboard. Spilling liquids on the keyboard can damage the internal components and cause it to malfunction.Update the drivers regularly. Make sure to update the keyboards drivers regularly to fix any bugs or issues.By following these tips, you can help to prevent your Logitech K800 keyboard from malfunctioning.The Logitech K800 is a great keyboard, but like any other piece of hardware, it can sometimes malfunction. If your Solutions to a Logitech K800 Keyboard Not WorkingIf your Logitech K800 keyboard is not working, there are a few things you can check to troubleshoot the problem.1. Make sure the keyboard is properly connected to the computer.The most common reason for a keyboard not working is that it is not properly connected to the computer. Check to make sure that the keyboard is plugged into the correct port on the computer. If the keyboard is plugged into a USB hub, try plugging it directly into the computer instead.2. Turn on the keyboard.Some keyboards have a power button or switch. Make sure that the keyboard is turned on.3. Check the battery power of the keyboard.If your keyboard is wireless, check to make sure that the batteries are installed correctly and are not low on power.4. Repair or replace a damaged keyboard.If your keyboard is damaged, it may need to be repaired or replaced. If the keyboard is under warranty, you can contact Logitech for a replacement.5. Update the keyboards software or drivers.If your keyboard is not working properly, you may need to update the software or drivers. You can check for updates on the Logitech website.Resources for Help with a Logitech K800 Keyboard Not WorkingIf you are having trouble troubleshooting your Logitech K800 keyboard, there are a few resources available for help.1. Logitech Support website: The Logitech Support website has a variety of resources available to help you troubleshoot your keyboard. You can find articles on how to connect your keyboard, how to update the software or drivers, and how to repair or replace a damaged keyboard.2. Logitech Support forums: The Logitech Support forums are a great place to get help from other users who have had similar problems. You can post a question about your keyboard and other users will be able to provide suggestions and advice.3. Logitech Support Twitter: The Logitech Support Twitter account is another way to get help with your keyboard. You can tweet a question about your keyboard and Logitech Support will be able to help you troubleshoot the problem.If you have tried all of the troubleshooting steps above and your Logitech K800 keyboard is still not working, you may need to contact Logitech for further assistance.Contact Logitech Support:Phone: 1-800-933-5646Email: [emailprotected]Website: Q: My Logitech K800 keyboard is not working. What should I do?A: There are a few things you can check to troubleshoot the issue:Make sure that the keyboard is plugged in properly. Check the cable to make sure that it is securely connected to the keyboard and to your computer.Try a different USB port. Sometimes, a USB port can become damaged or lose power, which can prevent your keyboard from working. Try plugging the keyboard into a different USB port on your computer.Turn off your computer and then turn it back on. This can sometimes help to fix minor software issues that may be preventing your keyboard from working.Update your keyboards drivers. Outdated drivers can sometimes cause problems with your keyboard. To update your drivers, go to the Logitech website and download the latest drivers for your keyboard.Reinstall the Logitech software. If the problem persists, you can try reinstalling the Logitech software. To do this, uninstall the software from your computer and then reinstall it from the Logitech website.If you have tried all of these steps and your keyboard is still not working, you may need to contact Logitech support for further assistance.Q: The keys on my Logitech K800 keyboard are not responding. What should I do?A: There are a few things you can check to troubleshoot the issue:Make sure that the keyboard is plugged in properly. Check the cable to make sure that it is securely connected to the keyboard and to your computer.Try a different USB port. Sometimes, a USB port can become damaged or lose power, which can prevent your keyboard from working. Try plugging the keyboard into a different USB port on your computer.Turn off your computer and then turn it back on. This can sometimes help to fix minor software issues that may be preventing your keyboard from working.Update your keyboards drivers. Outdated drivers can sometimes cause problems with your keyboard. To update your drivers, go to the Logitech website and download the latest drivers for your keyboard.Reinstall the Logitech software. If the problem persists, you can try reinstalling the Logitech software. To do this, uninstall the software from your computer and then reinstall it from the Logitech website.If you have tried all of these steps and your keyboard is still not responding, you may need to contact Logitech support for further assistance.Q: The backlight on my Logitech K800 keyboard is not working. What should I do?A: There are a few things you can check to troubleshoot the issue:Make sure that the backlight is turned on. The backlight can be turned on or off by pressing the Fn key and the F5 key at the same time.Try a different USB port. Sometimes, a USB port can become damaged or lose power, which can prevent the backlight from working. Try plugging the keyboard into a different USB port on your computer.Turn off your computer and then turn it back on. This can sometimes help to fix minor software issues that may be preventing the backlight from working.Update your keyboards drivers. Outdated drivers can sometimes cause problems with the backlight. To update your drivers, go to the Logitech website and download the latest drivers for your keyboard.Reinstall the Logitech software. If the problem persists, you can try reinstalling the Logitech software. To do this, uninstall the software from your computer and then reinstall it from the Logitech website.If you have tried all of these steps and your backlight is still not working, you may need to contact Logitech support for further assistance.Q: The keys on my Logitech K800 keyboard are sticking. What should I do?A: There are a few things you can try to fix sticky keys:Clean the keyboard. Use a dry cloth to gently wipe the keys and remove any dirt or dust that may be causing the keys to stick.Try a different USB port. Sometimes, a USB port can become damaged or lose power, which can prevent the keys from working properly. Try plugging the keyboard into a different USB port on your computer.Turn off your computer and then turn it back on. This can sometimes help to fix minor software issues that may be causing the keys to stick.Update your keyboards drivers. Outdated drivers can sometimes cause problems with the keys. To update your drivers, go to the Logitech website and download there are a few possible reasons why your Logitech K800 keyboard may not be working.First, check to make sure that the keyboard is properly plugged into your computer and that the USB port is functioning properly. If the keyboard is still not working, try a different USB port.Second, make sure that the keyboard is turned on. The K800 has a power button on the top right corner. If the light on the power button is not lit, press the button to turn on the keyboard.Third, check to make sure that the keyboard is not in Bluetooth mode. The K800 can be used either wired or wirelessly via Bluetooth. If the keyboard is in Bluetooth mode, it will not work when plugged into your computer. To switch the keyboard to wired mode, press the Bluetooth button on the top left corner of the keyboard until the light turns off.Fourth, try restarting your computer. Sometimes, a simple restart can fix minor problems with your computers hardware and software.If you have tried all of these steps and your keyboard is still not working, you may need to contact Logitech customer support for assistance.Here are some additional tips that may help you troubleshoot your Logitech K800 keyboard:Make sure that you are using the latest version of the Logitech software. You can download the latest software from the Logitech website.Try uninstalling and reinstalling the Logitech software.Reset the keyboard to its factory settings. To do this, press and hold the Escape and Fn keys at the same time for five seconds.If your keyboard is still not working, you may need to replace it. You can purchase a replacement keyboard from the Logitech website or from a retail store. Marcus GreenwoodHatch, established in 2011 by Marcus Greenwood, has evolved significantly over the years. Marcus, a seasoned developer, brought a rich background in developing both B2B and consumer software for a diverse range of organizations, including hedge funds and web agencies. Originally, Hatch was designed to seamlessly merge content management with social networking. We observed that social functionalities were often an afterthought in CMS-driven websites and set out to change that. Hatch was built to be inherently social, ensuring a fully integrated experience for users. Now, Hatch embarks on a new chapter. While our past was rooted in bridging technical gaps and fostering open-source collaboration, our present and future are focused on unraveling mysteries and answering a myriad of questions. We have expanded our horizons to cover an extensive array of topics and inquiries, delving into the unknown and the unexplored. Discover exclusive offers May 21 - June 2 You could be eligible for free shipping for your Logitech product on orders over 39. Check your region to see if you qualify. 14 day money back guarantee for select regions.Check our return policyfor details. Select payment options so you have flexibility to shop your way and fit your budget. Were here for you whenever you need. Reach us via chat, phone or email for your convenience. Unlock exclusive gifts when you purchase select products. Sign up for emails to stay-up-to date on offers. The thrill, the win, the culture. No matter why you play, Logitech G has the gear to help you hit your next breakthrough. And when you hit it - KEEP PLAYING. We all play. In our way. For our own reasons. And thats what makes this community weve built together so amazing. More than levels in games, theres levels to all of us. And where we go next, is up to us. "It helps me be as precise and confident as I need to be so we can win. I used to think wireless was too slow for gaming, but now I am on the world stage completely confident in the performance of my Logitech G LIGHTSPEED wireless mouse." KEEP PLAYINGTHERES LEVELS TO PLAYPLAYER Logitech StreamCam streams and records in full HD 1080p resolution at 60 fps, delivering stunning video content with smooth motion to every aspect of your online world. From recording YouTube videos to streaming on Twitch and beyond, StreamCams premium glass lens and smart auto-focus system make it easy to get professional-quality results. Advanced features like auto-framing and intelligent exposure ensure you always look your best in any lighting. Readers help support Windows Report. We may get a commission if you buy through our links. Read our disclosure page to find out how can you help Windows Report sustain the editorial team. Read more A message from our partner To fix various driver issues on your PC, you will need a dedicated tool to find the freshest and the original drivers. You can use PC HelpSoft Driver Updater to do it in 3 easy steps: Download PC HelpSoft Driver Updater and install it on your PC Start the scanning process to search for outdated or missing drivers that cause problems Right-click on Update Now to allow the update process. Download now PC HelpSoft has been downloaded by 0 readers this month If the Logitech keyboard is not lighting up, youre in the right place. We figured out why this happens and well show you how to fix it. Notably, issues with selected lightning profiles can lead to this. Outdated firmware or faulty settings can also play a role. Lets see what you can do to fix it. First, try the following: Use 4-5 colors and try different profiles; avoid single-color options. Disconnect the keyboard, try a new USB port, and press the Power button a few times. Update the Logi app. Check that the backlight is on. If you did and the keyboard still wont light up, keep reading: Press the Light key + 1 to turn on the lighting Next, press the Light key + 0 to select the preferred color. Repeat this whenever you encounter this problem.Download the Logitech Firmware Update Tool and install it. Start the software and follow the instructions on the screen. Once the process is finished, youll have the latest firmware installed.Open the Logitech keyboard software. Click on Keyboard and then on More. Make sure that Disable backlighting isnt checked. This varies on the model, but many wireless models can be reset by pressing the following keyboard keys in a sequence: Esc, O, Esc, O, Esc, B. Keep in mind that this works only for some models, mostly MX and K series. The reset can sometimes help if the Logitech wireless keyboard not lighting up, so dont hesitate to try it. Do keep in mind that certain models require you to use the dedicated software, so be sure to check your keyboard manual. Read more about this topic If the Logitech Pro keyboard not lighting up the issue is most likely related to your settings or outdated software or firmware. If thats the case, be sure to download Logitech G Hub or Logitech Unifying software and keep it up to date. If the Logitech keyboard is not working on your PC, you may be having pairing issues. To avoid them, be sure to follow our instructions on how to pair the Logitech keyboard. Did you find a different solution for this problem? If so, share it with us in the comments section. www.logitech.com/support/k800WHATS IN THE BOXSET UPlogitech.com/optionsKEYBOARD FEATURESApplication zoneFn+ F1 Launch Internet browserFn+ F2 Launch e-mail applicationFn+ F3 Launch SearchFn+ F4 FlipConvenience zoneFn+ F5 Backlight down by 25%Fn+ F6 Backlight up by 25%Fn+ F7 Battery checkFn+ F8 Sleep modeMultimedia navigation zoneFn+ F9 Launch mediaFn+ F10 Previous trackFn+ F11 Play/PauseFn+ F12 Next trackMultimedia volume zone MuteVolume downVolume upCalculatorFn keyAutomatic light sensor (ALS)Battery status indicatorKeyboard power switch.RECHARGINGRecharging the keyboardTypically, you can expect about 10 days of battery life before you will need to recharge the keyboard battery.* If the backlighting level is set to 100%, you have about 15 hours of battery life.To recharge the keyboard, connect it to your computer using the USB recharging cable. A full battery recharge takes about 5 hours and only 3 hours if the keyboard has been switched off.Battery life varies with usage, backlighting level, and computing conditions. Heavy usage usually results in shorter battery life.UNIFYINGLogitech Unifying technology connects up to six compatible Logitech mice and keyboards to the same receiver, using only one USB port for multiple devices.To learn more, visit: www.logitech.com/support/unifyingTROUBLESHOOTINGKeyboard not working?Slide the keyboards Off/On switch to Off and then On. The keyboards battery status indicator LEDs should light up.Confirm that the keyboard is charged. The battery status indicator is red when the battery is low.Try plugging the Unifying receiver into another USB port.Move the Unifying receiver closer to the keyboard.Try reconnecting the keyboard and Unifying receiver using the Logitech Unifying software (see the Unifying section).Restart the computer.Remove 1 screw and battery door.Remove bottom panel.Remove 17 screws.Remove top case.Remove 6 screws.Remove keyframe, light guide panel and metal plate.Remove tape, then disconnect the battery cables from the main circuit board, remove battery from the bottom case.Dispose of the battery and product according to local laws. 2020 Logitech, Logi and the Logitech Logo are trademarks or registered trademarks of Logitech Europe S.A. and/or its affiliates in the U.S. and other countries. Logitech assumes no responsibility for any errors that may appear in this manual. Information contained herein is subject to change without notice. Specs and Details KeyboardWidth: 19.17 in (487 mm)Height: 7.68 in (195 mm)Depth: 1.06 in (27 mm)Weight (without batteries): 26.46 oz (750 g)USB ReceiverWidth: 0.57 in (14.4 mm)Height: 0.74 in (18.7 mm)Depth: 0.24 in (6.1 mm)Weight: 0.06 oz (1.8 g) 3-year limited hardware warranty WARNING: Proposition 65 Warning FAQ Frequently Asked QuestionsMy NumPad/KeyPad is not working, what should I do? Make sure that the NumLock key is enabled. If pressing the key once doesnt enable NumLock, press and hold the key for five seconds. Verify that the correct keyboard layout is selected in Windows Settings and that the layout matches your keyboard. Try enabling and disabling other toggle keys such as Caps Lock, Scroll Lock, and Insert while checking if the number keys work on different apps or programs. DisableTurn on Mouse Keys:1. Open theEase of Access Center click theStartkey, then clickControl Panel > Ease of Accessand thenEase of Access Center.2. ClickMake the mouse easier to use.3. UnderControl the mouse with the keyboard, uncheckTurn on Mouse Keys. DisableSticky Keys, Toggle Keys & Filter Keys:1. Open theEase of Access Center click theStartkey, then clickControl Panel > Ease of Accessand thenEase of Access Center.2. ClickMake the keyboard easier to use.3. UnderMake it easier to type, make sure all checkboxes are unchecked.Verify the product or receiver is connected directly to the computer and not to a hub, extender, switch, or something similar. Make sure the keyboard drivers are updated. Clickhereto learn how to do this in Windows. Try using the device with a new or different user profile. Test to see if the mouse/keyboard or receiver on a different computer.External keyboard shortcuts for iPadOSYou can view the available keyboard shortcuts for your external keyboard. Press and hold theCommandkey on your keyboard to display the shortcuts.Change modifer keys of external keyboard on iPadOSYou can change the position of your modifier keys at any time. Heres how: Go toSettings>General>Keyboard>Hardware keyboard>Modifier Keys.Toggle between multiple languages on iPadOS with an external keyboardIf you have more than one keyboard language on your iPad, you can move from one to the other using your external keyboard. Heres how: PressShift+Control+Space bar. Repeat the combination to move between each language.Warning message when Logitech device is connected to iPadOSWhen you connect your Logitech device, you might see a warning message.If this happens, make sure to connect only the devices youll be using. The more devices that are connected, the more interference you might have between them.If you are having connectivity issues, disconnect any Bluetooth accessories that youre not using. To disconnect a device: InSettings>Bluetooth, tap the information button next to the device name, then tapDisconnect.Cleaning your Logitech deviceIn the event your Logitech device needs cleaning we have some recommendations:Before You Clean If your device is cabled, please unplug your device from your computer first. If your device has user-replaceable batteries, please remove the batteries.Be sure to switch off your device and then wait 5-10 seconds before starting to clean. Dont put cleaning liquids directly on your device. For devices that are not waterproof, please keep moisture to a minimum and avoid any liquid dripping or seeping into the device When using cleaning sprays, spray the cloth and wipe do not spray the device directly. Never submerge the device in a liquid, cleaning or otherwise. Dont use bleach, acetone/nail polish remover, strong solvents, or abrasives.Cleaning Keyboards To clean the keys, use regular tap water to lightly moisten a soft, lint-free cloth and gently wipe down the keys. Use compressed air to remove any loose debris and dust between the keys. If you do not have compressed air available, you could also use cold-air from a hair-dryer. You can also use fragrance-free disinfecting wipes, fragrance-free anti-bacterial wet wipes, makeup removing tissue, or alcohol swabs containing less than 25% concentration of alcohol. Dont use bleach, acetone/nail polish remover, strong solvents, or abrasives.Cleaning Mice or Presentation Devices Use tap water to lightly moisten a soft, lint-free cloth and gently wipe down the device. Use lens cleaner to lightly moisten a soft, lint-free cloth and gently wipe down your device. You can also use fragrance-free disinfecting wipes, fragrance-free anti-bacterial wet wipes, makeup removing tissue, or alcohol swabs containing less than 25% concentration of alcohol. Dont use bleach, acetone/nail polish remover, strong solvents, or abrasives.Cleaning Headsets Plastic parts (headband, mic boom, etc.): it is recommended to use fragrance-free disinfecting wipes, fragrance-free anti-bacterial wet wipes, makeup-removing tissue, or alcohol swabs containing less than 25% concentration of alcohol. Leatherette earpads: it is recommended to use fragrance-free disinfecting wipes, fragrance-free anti-bacterial wet wipes, or make-up removal tissue. Alcohol wipes can be used on a limited basis. For the braided cable: it is recommended to use anti-bacterial wet wipes. When wiping cables and cords, grip the cord mid-way and pull towards the product. Dont forcefully pull the cable away from the product or away from the computer. Dont use bleach, acetone/nail polish remover, strong solvents, or abrasives.Cleaning Webcams Use tap water to lightly moisten a soft, lint-free cloth and gently wipe down the device. Use lens cleaner to lightly moisten a soft, lint-free cloth and gently wipe down the webcam lens. Dont use bleach, acetone/nail polish remover, strong solvents, or abrasives.If Your Device Still Isnt Clean In most cases, you can use isopropyl alcohol (rubbing alcohol) or fragrance-free anti-bacterial wipes and apply more pressure when cleaning. Before using rubbing alcohol or wipes, we suggest you test it first in an inconspicuous area to make sure it doesnt cause discoloration or remove any printing on your device. If youre still not able to get your device clean, please considercontacting us.COVID-19Logitech encourages users to properly sanitize their products in accordance with guidelines put out by theWorld Health Organizationand theCenters for Disease Controlguidelines.Wireless product not working properly when also using a USB 3.0 deviceWhen using a USB 2.0 2.4GHz wireless peripheral device (such as a mouse, keyboard, or headphones) with a PC that also has a USB 3.0 peripheral device plugged in, you may experience erratic operation caused by interference. This is especially likely to happen when using USB 3.0 remote hard drives or flash drives.This interference may result in: Delayed response to mouse or keyboard inputs Missing keyboard characters or mouse commands Decreased operating distance between the USB 2.0 wireless device and its receiverThere are some techniques that can help early adopters of USB 3.0 to mitigate potential problems with their existing 2.4GHz wireless devices: If your PC has multiple USB 2.0 connectors available, separate your USB 3.0 and USB 2.0 receivers by as much distance as possible. For example, if your PC has a choice of USB 2.0 connectors, use the one on the opposite side of the PC from the USB 3.0 connector. Position your USB 2.0 receiver as close as possible to your wireless peripheral (mouse, keyboard, headphones, etc.). Use a standard, USB-extender cable to position your USB 2.0 wireless receiver as far away as possible from your USB 3.0 connector.A USB-extender cable is available for Logitech customers who are experiencing this problem (click here for more information).NOTE: A USB 3.0 connector sometimes referred to as Super Speed USB or SS, normally has a blue plastic insert in the connector. Unlike a USB 2.0 connector which has 4 pins within the connector, a USB 3.0 connector has 9 pins.Move your USB 2.0 wireless receiver to the opposite side of your computer:Make sure your USB 2.0 wireless receiver is in the USB 2.0 connector closest to your wireless peripheral:Use a USB extended cable to position your wireless receiver as far away from your USB 3.0 peripheral as possible:Windows 8 and Windows 10 product support and device compatibilityTo check if your Logitech product works with Windows 8 or Windows 10, first select the appropriate product category from the list below. Mice and keyboards Tablet and laptop accessories Gaming products Harmony remotes Speakers Headphones and headsets Smart radios Squeezebox network music players Alert security cameras WiLife security cameras WebcamsUS, US International and United Kingdom keyboard layoutsSee the following for generic English-language keyboard layouts: US US International United Kingdom-USUS InternationalUnited KingdomMy Unifying mouse or keyboard wakes the computer even when it is set not toSymptomAfter disabling the ability to wake-up the system in Windows Device Manager, the Unifying mouse or keyboard still brings the system out of sleep mode.SolutionEven if you bought a mouse-only or keyboard-only product, the Unifying receiver that came with it still enumerates for both the mouse and keyboard interfaces.ExampleIf you have two mice attached, then you would need to uncheck the Allow this device to wake the computer option for both mice plus a keyboard in the Windows Device Manager.Use the process below to identify and configure the Unifying devices to not wake up the system in Windows Device Manager.Changing wake-up settings in the Device ManagerTo change the wake-up settings in Windows Device Manager, youll need to launch it through Computer Management and then make your selections. Heres how:1. Click Start, right-clickComputer, and then clickManage.2. Click Device Manager in the navigation pane on the left.3. Select and expand either the Keyboards or Mice and other pointing devices category.4. Right-click on the first entry and go to Properties > Details tab > Hardware IDs under the Property section.5. Make sure the Value section contains:HIDVID_046D&PID_C52B. If it doesnt, clickCanceland open the next mouse or keyboard entry in the list.6. Selectthe Power Management tab and uncheck the Allow this device to wake the computer check box.7. Repeat the same steps for all entries in both the Keyboards and Mice and other pointing devices categories.Customizing my K800 keyboard with Logitech SetPoint SoftwareThis tutorial shows you how to use these features in the Logitech SetPoint Mouse and Keyboard Software: Customizing programmable keys Programming function keys Checking battery status Disabling keys Using the Unifying Software Keyboard illumination settingsCustomizing programmable keys:To assign keystrokes to one key or change key assignments:1. Launch SetPoint (Start > Programs > Logitech > Mouse and Keyboard > Mouse and Keyboard Settings).NOTE: If you dont have SetPoint installed, you can download it from the K800Downloads Page.2. Click theMy Keyboardtab at the top of the SetPoint Settings window.NOTE: If you have more than one Logitech keyboard and the K800 isnt currently displayed, click the down-arrow icon next to the current product name and selectWireless Illuminated Keyboard K800from the drop-down menu that displays.3. Choose the hot key you want to customize in theSelect Hot Keyfield,NOTE: If theHot Key Settingsscreen isnt showing, click the lightning-bolt.icon on the left toolbar to display it.4. Choose the task you want to assign from theSelect Tasklist,NOTE: You can click the ? icon next to HotKey Settingsat the top for detailed descriptions of these options.5. ClickApplyto save your settings and thenOKto close SetPoint.Programming function keysThe function keys, also known as F-keys, are the keys labeled F1 through F12 above the number keys on your K800. Like the programmable keys, these keys can also be programmed to perform certain functions.NOTE: To use a function key, press the FN key (to the right of the spacebar and Alt key) at the same time as the function key you want to program.To program a function key:1. Launch SetPoint (Start > Programs > Logitech > Mouse and Keyboard > Mouse and Keyboard Settings).NOTE: If you dont have SetPoint installed, you can download it from the K800Downloads Page.2. Click theMy Keyboardtab at the top of the SetPoint Settings window.NOTE: If you have more than one Logitech keyboard and the K800 isnt currently displayed, click the down-arrow icon next to the current product name and selectWireless Illuminated Keyboard K800from the drop-down menu that displays.3. Click the F icon on the left toolbar to display theF Key Settingsscreen4. In theSelect F Keyfield, choose the function key you want to customize.NOTE: The pictures in the list match those shown above the numbers on the function keys. For example:My Homeis F1.5. Choose the task you want to assign to the chosen function key from theSelect Tasklist.NOTE: You can click the ? icon byF Key Settingsat the top for detailed descriptions of these options6. ClickApplyto save your settings and thenOKto close SetPoint.If you prefer, you can make these programmed functions happen without having to hold down the FN key when you press an F-key. (Instead, youll have to hold down the FN key for the default F-key functions.) To make this change, select theSwap F key functionscheck box shown aboveChecking battery statusTo check the battery status of your keyboard:1. Launch SetPoint (Start > Programs > Logitech > Mouse and Keyboard > Mouse and Keyboard Settings).NOTE: If you dont have SetPoint installed, you can download it from the K800Downloads Page.2. Click theMy Keyboard tabat the top of the SetPoint Settings window.NOTE: If you have more than one Logitech keyboard and the K800 isnt currently displayed, click the down-arrow icon next to the current product name and selectWireless Illuminated Keyboard K800from the drop-down menu that displays.3. Click the battery icon on the left toolbar to display theKeyboard Batteriesscreen and check your battery status.4. ClickOKto exit SetPoint.Disabling keysTo disable keys you dont use:1. Launch SetPoint (Start > Programs > Logitech > Mouse and Keyboard > Mouse and Keyboard Settings).NOTE: If you dont have SetPoint installed, you can download it from the K800 Downloads Page.2. Click theMy Keyboardtab at the top of the SetPoint Settings window.NOTE: If you have more than one Logitech keyboard and the K800 isnt currently displayed, click the down-arrow icon next to the current product name and selectWireless Illuminated Keyboard K800from the drop-down menu that displays.3. Click the disabling icon on the left toolbar to display theKeyboard Inactive Keysscreen.4. Select the checkbox next to any key you want to disable.NOTE: You can click the ? icon next toKeyboard Inactive Keysat the top for detailed descriptions of these options.5. ClickApplyto save your settings and thenOKto exit SetPoint.Using the Unifying SoftwareYour K800 ships with Logitech Unifying Software. This lets you use up to six compatible Logitech products with a single Unifying USB Receiver. With the Unifying software you can: Pair and un-pair Unifying devices Update software and firmware Create report logsTo launch the Unifying software:1. Launch SetPoint (Start > Programs > Logitech > Mouse and Keyboard > Mouse and Keyboard Settings).NOTE: If you dont have SetPoint installed, you can download it from the K800Downloads Page.2. Click theMy Keyboardtab at the top of the SetPoint Settings window.NOTE: If you have more than one Logitech keyboard and the K800 isnt currently displayed, click the down-arrow icon next to the current product name and selectWireless Illuminated Keyboard K800from the drop-down menu that displays.3. Click the Unifying icon on the left toolbar to display theUnifyingtab.4. Click theOpen Unifying Softwarebutton to launch the software.To pair your Unifying receiver with more than one Unifying device. follow the on-screen instructions given in the Logitech Unifying Software window. To use the other features of the Unifying software, click theAdvancedbutton.Keyboard illumination settingsTo change the keyboard illumination settings:1. Launch SetPoint (Start > Programs > Logitech > Mouse and Keyboard > Mouse and Keyboard Settings).NOTE: If you dont have SetPoint installed, you can download it from the K800Downloads Page.2. Click theMy Keyboardtab at the top of the SetPoint Settings window.NOTE: If you have more than one Logitech keyboard and the K800 isnt currently displayed, click the down-arrow icon next to the current product name and selectWireless Illuminated Keyboard K800from the drop-down menu that displays.3. Click the light-bulb icon on the left toolbar to display theKeyboard Illumination Settingsscreen.4. Select your settings and then click Apply to save them.NOTE: You can click the ? icon at the top for detailed descriptions of these settings.5. Click OK to exit SetPoint.My K800 hotkeys do not work as programmedTo verify your keyboard hot key assignments:1. Launch SetPoint (Start > Programs > Logitech > Mouse and Keyboard > Mouse and Keyboard Settings).NOTE: If you dont have SetPoint installed, you can download it from the K800Downloads Page.2. Click the My Keyboard tab at the top of the SetPoint Settings window.NOTE: If you have more than one Logitech keyboard and the K800 isnt currently displayed, click the down-arrow icon next to the current product name and select Wireless Illuminated Keyboard K800 from the drop-down menu that displays3. Choose the key you want to customize in the Select Hot Key field4. Choose the task you want to assign from the Select Task list.NOTE: You can click the ? icon next to Hot Key Settings at the top for detailed descriptions of these options.5. Click Apply to save your settings and then OK to close SetPoint.My K800 cannot be customized using Logitech software (SetPoint)Normally, you should be able to customize your K800 settings in the Logitech SetPoint Mouse and Keyboard Software using the My Keyboard tab. If this tab isnt displayed, youll need to re-install SetPoint.NOTE: Your keyboard will display in SetPoint as Wireless Illuminated Keyboard K800. If you have more than one Logitech keyboard and the K800 isnt currently displayed, click the down arrow next to the current product name and select the K800 from the drop-down menu that displays.SetPoint with My Keyboard TabSetPoint without My Keyboard TabTo uninstall SetPoint: Windows XP Windows Vista and Windows 7Windows XP:1. Go toAdd or Remove Programs. Start menu view: Start > Control Panel > Add/Remove Programs Classic start menu view: Start > Settings >Control Panel > Add/Remove Programs2. SelectLogitech SetPointfrom the list of programs displayed.3. Click theChange / Removebutton and follow the on-screen instructions to uninstall SetPoint.4. Download and install the latest version of SetPoint from the K800Downloads Page.NOTE: You may need to reboot your system after SetPoint has been installed.5. After your system restarts, open SetPoint to verify that theMy Keyboardtab is available.If the My Keyboard tab is still missing:1. Exit SetPoint by right-clicking on the SetPoint icon in the system tray at the bottom right corner of your screen next to the clock.2. SelectExit.3. Click theWindows Startbutton.4. ChooseRun.5. Type %windir% in theRundialog box.6. Double-click theSystem32folder to open it.7. Double-click thedriversfolder.8. Rename the file wdf01000.sys to wdf01000.bak.9. Re-install SetPoint.WARNING:10. Before you reboot, check to make sure the wdf01000.sys file is present in thedriversfolders. If you reboot without this file, it may prevent some of your hardware including mice and keyboards from working properly.11. If the wdf01000.sys file is not present, change wdf01000.bak back to wdf01000.sys.12. Reboot the computer.13. After your system restarts, open SetPoint to verify that theMy Keyboardtab is present.Windows Vista and Windows 71. Go toUninstalla program. Start menu view: Start > Control Panel > Uninstall a program Classic start menu view: Start > Settings >Control Panel > Programs and Features2. SelectLogitech SetPointfrom the list of programs displayed.3. Click the Uninstall button highlighted above and follow the on-screen instructions to uninstall SetPoint.4. Download and install the latest version of SetPoint from the K800Downloads Page.NOTE: You may need to reboot your system after SetPoint has been installed.After your system restarts, open SetPoint to make sure theMy Keyboardtab is available.Additional information:If youre still having the same issue, seeKnowledge Base article 18009for how to contact Logitech Technical Support.My K800 keyboard is not workingThis issue is most likely a lost connection. The connection between the keyboard and USB receiver can be lost for several reasons, including: Low battery charge Moving the USB receiver from one USB port to another Moving the USB receiver to another computer Plugging the USB receiver into a USB hub, KVM switch or other unsupported device (NOTE: Your USB receiver must be plugged directly into your computer.) Using your wireless keyboard on metal surfaces Radio frequency (RF) interference from other sources, such as: Wireless speakers Computer power supplies Monitors Cell phones Garage door openersTry to rule out any of these problem sources that might be affecting your keyboard before you reconnect it.Before reconnecting your K800Before you connect your K800 again:1. Make sure the batteries in your K800 are fully charged.2. Make sure your keyboard is turned on. For instructions on how to turn your keyboard on and off, see answernull.3. Make sure the USB receiver is securely plugged directly into a working USB port on your computer.4. Turn your computer on.Follow the process below to reconnect your keyboardReconnecting your K800To reconnect your K800:1. Download and install the correct version of the Logitech SetPoint mouse and keyboard software from the K800Downloadspage.2. Launch the Logitech Unifying Software (which was included in SetPoint) from Start > Programs > Logitech > Unifying > Logitech Unifying Software.3. When the Logitech Unifying Software Welcome screen shown below displays, click Next to continue.4. Follow the on-screen instructions to turn your K800 off and then back on.When your K800 is detected, youll see this confirmation message:5. Type a test message in the text field to verify the keyboard is working.6. Once youve confirmed the keyboard is working, choose Yes and then click Next to continue.7. Click Finish to exit the Logitech Unifying Software. Your K800 should now be connected.Turning my K800 KEYBOARD on and offTo turn your K800 Keyboard on:1. Locate the ON/OFF switch at the top right-side of your keyboard.2. Slide the switch from OFF to ON.NOTE: The switch will have a green background showing on the left side and one or more of the battery indicator lights will be lit to the left of the switch, depending on your current battery level.To turn your K800 Keyboard off:1. Locate the ON/OFF switch at the top right-side of your keyboard.2. Slide the switch from ON to OFF.NOTE: The switch will have a red background showing on the right side and none of the battery indicator lights will be lit to the left of the switchK800 Num Lock and Caps Lock indicatorsCaps Lock indicatorsOn the K800 Keyboard itself, you can determine if Caps Lock is on by checking the green indicator light in the top left corner of the Caps Lock button. If it is lit, Caps Lock is on and all of the letters you type will appear in uppercase.You can also determine if your K800 has Caps Lock on through the on-screen notification.NOTE: You need to have Logitech SetPoint software installed in order to receive on-screen notifications. If you dont have SetPoint installed, you can download it from the K800Downloads Page.To determine on-screen if your K800 has Caps Lock on:Caps Lock On.When you press the Caps Lock button and see the following Caps Lock On message, all of the letters you type will appear in uppercase.Caps Lock Off. When you press the Caps Lock button and see the following Caps Lock Off message, unless you use the Shift button, all of the letters you type will appear in lowercase.Num Lock indicatorWith your K800 Keyboard, you can determine if Num Lock is on through the on-screen notification.NOTE:You need to have Logitech SetPoint software installed in order to receive on-screen notifications. If you dont have SetPoint installed, you can download it from the K800Downloads Page.To determine on-screen if Num Lock is on:Num Lock On. When you press theNum Lock key at the top left of the keypad and see the following Num Lock On message, using the keypad enters numbers.Num Lock Off. When you press theNum Lockkey above and to the left of your keypad and see the following Num Lock Off message, the numbered keys on the keypad act as direction keys moving your cursor in the direction of the arrows printed on them.Using the FN and F1-F12 keys on my K800Your K800 Keyboards function keys, or F-keys, have two modes: Normal. By default, the function keys perform tasks based on the operating system and application youre using. To use a function key in its normal state, you press it by itself. Enhanced. The function keys are pre-programmed to perform certain tasks when you press them at the same time as the FN key (shown below). For example: Press and hold theFNkey (A) and theF1key (B) to launch your internet browser.Using the Logitech SetPoint Mouse and Keyboard Software, you can change the pre-programmed function for each key. You can also swap the modes so the enhanced functions work without having to press theFNkey. See the Programming function keys section of answernullfor instructions.The enhanced functions are listed below:Key : Function1. Application zoneF1 Launch internet browserF2 Launch email applicationF3 Launch Windows Search*F4 Application switcher*2. Convenience zoneF5 Reduce backlight by 25%F6 Increase backlight by 25%F7 Battery checkF8 Sleep mode3. Multimedia navigation zoneF9 Launch media playerF10 Previous trackF11 Play/PauseF12 Next track4. Multimedia volume zone Mute Volume down Volume up CalculatorAdditional features5. FN key6. Automatic light sensor (ALS)7. Battery status indicator8. Keyboard power switch*Requires SetPointConnecting a second Unifying device to my Unifying receiverYour K800 Unifying USB receiver can be connected to up to six Unifying Logitech mice and keyboards. You can tell if your devices are Unifying because they will have this logo:connect additional Unifying devices to your Unifying USB receiver:1. Download Logitech SetPoint Mouse and Keyboard Software, if you dont already have it installed. You can download SetPoint from the K800Downloads Page.2. Launch the Logitech Unifying Software (Start > Programs > Logitech > Unifying > Logitech Unifying Software).3. On the Welcome window that displays, clickNext:For the Unifying software to detect your device, youll need to turn it on. Follow the on-screen instructions (shown below) to turn your device off and then back on.4. When your device is detected, youll see a confirmation message as shown below. 5. Type a test message in the text field to make sure the keyboard works.NOTE: If the keyboard doesnt work right away, wait a minute to see if it connects. 6. If it doesnt, selectNoand then clickNextto restart the pairing process from Step 1 above.7. SelectYesand then clickNext.8. ClickFinishto exit the Logitech Unifying Software. Your device should now be connected.K800 compatibility with KVM switches and hubsManufacturers implement keyboard and mouse support in various, non-standard ways. KVM switches may affect the functionality of your K800.Other third party devices that may interfere with communication between your K800 and your computer are: KVM switch boxes Port Replicators Docking Stations USB HubsMy K800s backlight stays onNormally, your K800s backlight will turn off after 10 to 15 seconds, or whenever youve set it to go off.Sometimes though, the keyboard may stay lit longer. This often happens when the keyboard is moved to a different location on your desk or to another desk entirely.The reason for this is that the keyboard has a built-in system to detect your hands. When moved, it can take some time for the keyboard to perform this detection again.Allow 3-5 minutes for your keyboard to go through its detection cycle. Then, the backlight should begin to switch off again in the amount of time expected.K800 operating distanceIn ideal situations, the K800 can operate up to 30 feet (10 meters) with the receiver in clear sight of the keyboard and mouse.If you are not getting this distance: Replace the batteries with a fresh set. Move devices such as cell phones, radios, wireless routers, microwaves, and other devices that emit radio waves or could cause radio interference (RF) away from your work area.To determine if your environment is causing shorter than expected ranges, try using your K800 in a different environment to see if the distance improves.My K800 frequently loses connectionIf you have to constantly reconnect your keyboard or your mouse, try the following: Keep other electrical devices at least 8 inches (20 cm) away from the USB Unifying receiver. Move the mouse or keyboard closer to the USB Unifying receiver. Move the USB Unifying receiver to different locations.Additional InformationThe connection between the K800 keyboard and the USB Unifying receiver can be lost due to several reasons such as: Low batteries Moving the USB Unifying receiver from one USB port to another Moving the USB Unifying receiver to another computer Plugging the USB Unifying receiver into a USB hub or other unsupported device such as a KVM switch (your USB Unifying receiver must be plugged directly into your computer). Using your wireless mouse/keyboard on metal surfacesRadio frequency (RF) interference of more powerful wireless devices such as: Wireless speakers Computer power supplies Monitors Cellular telephones Garage door openers If the above solutions do not resolve your problem, consultKnowledge Base article 18009for instructions on contacting Logitech Technical Support.Supported operating systems for my K800Your K800 is supported by: Windows 7 Windows XP Windows VistaThe K800 is not supported on Windows 98, Windows ME, Windows 2000, UNIX, Linux or Macintosh operating systems.K800 battery life informationBattery informationRequires 2 AA NiMh batteries. Expected battery life is 15 hours to 10 days depending on backlight settings. Your keyboard has a standby mode to conserve power when not in use.NOTE: The batteries arent user replaceable.Using my K800 with a different USB receiverYour K800 ships with the new Logitech Unifying USB receiver as shown below:You can only connect your K800 with Unifying USB receivers that display the Unifying logo.NOTE: Although the device may be supported by the Unifying receiver, SetPoint and/or Logitech Control Center (LCC) support will depend on the specific product.Num Lock disabled after Windows 10 startsBy default, the Num Lock on your keyboard is disabled each time Windows 10 boots up after a shutdown or restart.To configure your operating system so that Num Lock stays on during startup, please contact professional support for your operating system. This requires advanced changes that need to be done under the guidance of a professional technician. Lets face it, no matter how good your Logitech keyboard is, the keyboard might stop working suddenly. There is nothing to worry about, this happens with almost all the keyboards, especially the wireless ones.If you own the wireless k800 keyboard and you see that your Logitech keyboard k800 not working suddenly, we have several easy fixes for you! Dont you want to try them before taking them to the professionals?We have listed three different fixes for your keyboard. No matter whether your

Logitech keyboard is not switching on or your Logitech keyboard wont type- we can deal with it all!Mostly, restarting the keyboard and the computer will solve the problem. Along with this, you can learn how to clean oily keyboard if the keyboard is not working. These are easy solutions.Also, before you get into the complicated part, make sure you go through the USB port of your Logitech keyboard along with the keyboard itself.Firstly, check the On/Off button on your keyboard. You need to ensure that this button is turned on.Next, you need to check the battery of your k800 Logitech keyboard. If the battery is not alright, the keyboard wont work.Also, make sure that the battery is not degraded, if so, you need to get your hands on new batteries. And finally, you have to check the plugin receiver. The best way to do it is by checking it in another USB port.If it works, you can follow the next methods. However, if it doesnt work, you need to understand that there are issues with the USB port.Also, dont forget to go through the keyboard keys. At times, the keys might be physically stuck. Check out how to clean greasy keyboard to fix this issue!If the previously checked factors are alright, you have to move to this step where you need to remove the installed Logitech software. And then, you have to reinstall it.The Logitech k800 is a wireless keyboard and naturally, it will come with software. This will aid you in mapping the receiver and the keyboard connected to your computer in a USB port.It is a way to create a bond between the software and the hardware devices. Check out the steps to reinstall it!First of all, you have to go through the keyboard and press the Windows button and R together. It will bring out the command window. Or you can manually go for the command window if the keys are not working.In the command window, you have to type appwiz.cpl and then press OK. The Control panel of your Windows will appear before you.If the keyboard is not working, you can go to the Start menu of your Windows, and from there, select the Control Panel. The goal is to open the Control Panel so that you can uninstall the program.Here, you will see a list of software, and from the list; you have to find Logitech Software. Once you get it, you have to take your cursor on the software and right-click there. In the drop-down menu, you will see several options along with Uninstall.Click on Uninstall to remove the software. It will take a bit of time, wait for it. When it is completed, make sure you have removed the receiver thats connected to your computer.Once the uninstallation process is done, you have to restart your computer so that Windows can save the recent changes you have made. Now, you need to reinstall the program.After the reboot, plug in the receiver in the USB port of your PC. When you do this, Windows will show you a prompt and will tell you to install the driver. There will be several on-screen instructions given, all you need is to follow them and install the software.Now that the program is installed once again, the bug will be fixed and you will be able to use your Logitech k800 keyboard without any complication.Another way to fix the problem if the previous solution didnt work is via reinstalling the Logitech keyboard driver. This method works with k800 along with k360, k470, and k270 models.But if you own an mk320, you can take a look at how you can fix the Logitech mk320 keyboard not working too! Lets get back to fixing k800!Firstly, you have to go through the Windows Icon at the bottom left part of your PC or the Start Menu. Click on it and several options will be available, among them; you have to choose Device Manager.When the Device Manager appears on the screen, you will see a list of all the installed drivers. In the list, search for the one with Keyboard. Once you get it, click on it.When you click on the Keyboard, you will be able to see the Logitech Wireless Keyboard Driver. All you need to do is uninstall it. Select the Uninstall Device option and then, take your cursor to the Uninstall button. Once the driver is uninstalled, you have to restart your computer.While the computer will go through the restarting process, the computer will find out which driver is missing and as it is an essential driver, the PC will itself install the necessary keyboard driver.However, we recommend you check if the driver is installed or not. Go through the Device Manager after the reboot and check for the installed drivers. If you dont find it there, you have to go for the Action menu.There, settle for the option- Scan for Hardware Changed. And then, you will be able to see the driver! This process of installing the driver again will fix the keyboard.At times, you might see the driver with a Yellow Exclamation Mark. If you see this, go through the next steps to fix it.Here, take your cursor to the driver and then right-click the mark. You will see an option named Update Driver. Select it and then pick up Search for the Drivers Automatically. With a consistent internet connection, your computer will search for the necessary driver/Once the search process is done, the computer will update it. Now, once again, select Action and then scan for the hardware change. A refreshed list will appear and you will see the keyboard driver there!Almost all of the Logitech wireless keyboard k800 issues will be fixed if you follow these methods. These fixes are proven.However, if it is not fixed, make sure you check our site as we have other advanced methods to fix the keyboards that are not working. Then again, you always have the option to go to the professionals to solve any other serious problems.I am a regular user of computer keyboards. For using keyboard face different kinds of problems and also solve it very easily. I love sharing knowledge about keyboards.

Logitech k800 backlight not working. K800 backlight not working. Logitech k800 keyboard not lighting up. Logitech k800 backlight always on.