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5.6 miles from Gateway Hotel, Hong Kong0.2 miles from Gateway Hotel, Hong Kong Located in the vibrant Tsim Sha Tsui district of Hong Kong, the Gateway Hotel is a fantastic choice for travelers visiting for business purposes. With its strategic location near major landmarks and business districts, it offers convenience and comfort to business travelers. The hotel is well-equipped with modern amenities and provides excellent services to cater to the needs of its guests.One of the key advantages of staying at the Gateway Hotel for business travelers is its proximity to several important landmarks. The Hong Kong Museum of History, located just 1.01 km away, offers a wealth of information on Hong Kong's rich history and culture, providing a great opportunity for visitors to gain insight into the city's background. The Hong Kong Space Museum, situated just 0.52 km from the hotel, is another notable attraction showcasing the wonders of astronomy and space science.In addition to these cultural landmarks, the Gateway Hotel is also conveniently situated near key business destinations. The Tsim Sha Tsui East Waterfront Podium Garden, a short 0.77 km stroll away, provides a peaceful environment for business professionals to relax and unwind after a long day of meetings or conferences. Furthermore, the hotel’s close proximity to Victoria Harbour, just 0.89 km away, offers beautiful views of this iconic waterfront and serves as a popular spot for networking events and business engagements.For those in need of some retail therapy or business-related shopping, Harbour City, located merely 0.09 km from the Gateway Hotel, is one of the largest and most prestigious shopping malls in Hong Kong. This provides business travelers with a convenient opportunity to indulge in some retail therapy or find the perfect gift for clients or colleagues. With all these landmarks and amenities within easy reach, the Gateway Hotel is an ideal choice for business travelers visiting Hong Kong. Wi-Fi in public areasPriority airport pick-upPriority airport drop-offExpress check-in and check-outTour and ticket booking serviceNo smoking in public areasLaundry service (off-site)Laundry service (on-site)Children's meals availableKids' board games/puzzlesBooks and videos for kids Our online store offers an extensive product selection for any special occasion or moment. Shop Now Shop Exclusively Three on Canton is the ultimate gourmet destination where your lifestyle is celebrated with a trilogy: Dine, wine and be all you can be at Three on Canton. Chill out at the most stylish al fresco dining terrace on Canton Road, ‘Be on Canton’. Delicious selection of sweets to delight your palate. Map updates are paused. Zoom in to see updated info. Updating Map... Return to Map 13 Canton Road, Harbour City, Hong Kong, China View map Located just a short stroll from a ferry port, the comfortable 4-star Gateway Hotel, Marco Polo Hong Kong offers its guests a shared lounge and recreational facilities. Located in a harbour, the newly-refreshed hotel is merely 14 minutes' walk from Star Ferry crossing Pier. This Hong Kong hotel in the Kowloon district of Hong Kong is 5 minutes by car from Jardine House and about 25 minutes' walk from such shopping venues as One International Finance Centre. Popular natural sights near the smoke-free Gateway Hong Kong are Kowloon Park (550 metres) and Tamar Park (2.1 km). Nature lovers will appreciate the proximity to Bird Lake, which is only 30 metres away. Gateway Hotel, Marco Polo is also just 8 minutes on foot from Hong Kong Skyline and within a stone's throw of Hong Kong Avenue of Comic Stars Sculptures. Star Ferry bus station, allowing a good connection throughout the city, is around a 10-minute walk from the business accommodation. Looking onto the city, the modern rooms are appointed with ironing facilities along with a flat-screen television. Private bathrooms include nice touches such as shower caps and bath sheets. You can have a continental breakfast before going out to explore the area. Featuring a lounge, the lounge bar creates a warm atmosphere to have complimentary drinks. Guests can enjoy meals of Mediterranean cuisine at Capo, situated in the neighbourhood of the hotel. + More - Less Gateway Hotel provides multiple conference and wedding banquet venues, coupled with a dedicated professional planning team, to create any event for you. Impress your guests with degustation menus and selected wines designed for your event by our talented culinary team. Measuring 43 sq m with state-of-the-art facilities, it is perfect for hosting cocktail party, corporate meeting, seminar, or a intimate wedding banquet. Measuring 47 sq m with state-of-the-art facilities, it is perfect for hosting cocktail party, corporate meeting, seminar, or a intimate wedding banquet. This combined venue is ideal for team building, workshops, board meetings, coaching sessions, private gatherings or themed parties. Measuring 14 sq m, it offers a versatile space for hosting different kinds of meetings or gatherings of smaller scale. The combined space is ideal all kinds of functions, including team building, workshops, board meetings, coaching sessions, private gatherings or themed parties. Seamlessly combining the Ocher, Fuchsia and Turquoise function rooms, it gives event planners 104 sq m of multi-functional space which caters to different needs. Host your al fresco wedding ceremony at Be on Canton’s outdoor terrace in a truly romantic fashion. Discover Discover Explore venue options and contact us for a detailed proposal. Map updates are paused. Zoom in to see updated info. Updating Map... Return to Map Map updates are paused. Zoom in to see updated info. Updating Map... Return to Map Discover your gourmet lifestyle with vibrant dining experiences in the ultimate destinations in town. Three on Canton is the ultimate gourmet destination which celebrates a range of delectable cuisines from around the world. Breakfast: 7 to 10.30am Lunch: 12nn to 2.30pm Dinner: 6.30 to 10pm A La Carte: 7am to 11pm More Breakfast: 7 to 10.30am Lunch: 12nn to 2.30pm Dinner: 6.30 to 10pm A La Carte: 7am to 11pm Afternoon tea: 3 to 5pm Weekend Afternoon tea: 3.15 to 5.15pm (Saturday, Sunday and Public Holiday) Discover Book A Table Chill out at the most stylish al fresco dining terrace on Canton Road, ‘Be on Canton’. Daily: 12nn to 11.59pm After Work Drinks: 5.30 to 7.30pm Discover Book A Table Enjoy world-class gastronomic experience in the comfort and privacy of your own room or suite. Daily: 6am to 11pm Discover Discover Book A Table Discover Book A Table Discover Book A Table Discover Book A Table Discover Book A Table Guest reviews Very good · 1,072 reviewsRead all reviewsCategories:AAsian Hong Kong“The hotel in the Harbour city mall. I can go shopping all day.”JJohn United Kingdom“We got an upgrade on the room as the Double bed we asked for was not available but we were not allowed in the club, this has been the normal in times gone by. Nice hotel mind you and the breakfast was nice”Paul United Kingdom“Great location, very comfortable bed and pillows, super shower”PPeter Australia“Room was great size and very comfortable. The beer garden was excellent great place to relax staff were brilliant and we had lovely live jazz playing, how cool. Breakfast was also excellent amazing range, first class. Location was originally why...”Marek Slovakia“Perfect location to stay in Hong Kong, within 5 min walking distance to MTR or to ferry to opposite bay of Hong Kong. Also in walking distance to Kowloon High-Speed railway station. Clean nice hotel, silent during the night.”Chris South Africa“Great staff. Very kind and helpful. Great location, very comfortable rooms.”SSuphop Singapore“Great hotel, room is nice Friendly staff Only I think pillows are too soft”Annkulthida Thailand“The hotel was perfectly located, right at Harbour City. It was convenient for shopping and dining with lots of choices to choose from. MTR was just a few minutes walk from the hotel.”LLane Belgium“Beautiful hotel with an excellent location... the breakfasts and dinner buffet had plenty of food to choose from. The metro is close by the hotel and you can get yourself over to the islands very quickly. The rooms are large and comfortable with...”SSarina United Kingdom“Amazing staffs who were always ready to help as soon as you entered the hotel. First of all, they let us check in way earlier, which gave us extra rest time. The staffs helped us carry our luggage to the room as well. We had lovelies ladies who...”Great facilities! Review score, 8.3Tea/coffee maker in all rooms Express check-in/check-out Additional chargeAdditional chargeAdditional chargeAdditional chargeAdditional chargeMeeting/banquet facilities Additional chargeUpper floors accessible by elevator Gateway Hotel, Marco Polo takes special requests - add in the next step!Cancellation and prepayment policies vary according to accommodation type. Please enter the dates of your stay and check the conditions of your required option.Children of any age are welcome.To see correct prices and occupancy information, please add the number of children in your group and their ages to your search.Extra bed upon requestHK$ 440 per person, per nightPrices for cots and extra beds are not included in the total price, and will have to be paid for separately during your stay.The number of extra beds and cots allowed is dependent on the option you choose. Please check your selected option for more information.All cots and extra beds are subject to availability.The minimum age for check-in is 18Need-to-know information for guests at this propertyPlease kindly note:- Guests are required to present the same credit card used to guarantee the booking upon check-in or when making payment at the property.- In case of no show or late cancellation, guests will be charged with the service fee associated with the room charge.- The Continental Club Lounge welcomes children aged 13 and above.- Each room can accommodate up to 3 adults or 2 adults plus 2 children (12 years old or under).- The breakfast inclusive rate only includes maximum 2 daily breakfasts.- All staying guests must provide their names at the time the reservation is made. Name modifications are not allowed after the reservation is confirmed. The names of the guests checking in must be identical to the names on the reservation.This property is managed, licensed or represented by a business. This label has no relevance in terms of tax, including VAT and other 'indirect taxes', but is required under EU consumer law. You can find more information about the business here: . Gateway Hotel, Hong KongWhat is Travellers’ Choice? Tripadvisor gives a Travellers’ Choice award to accommodations, attractions and restaurants that consistently earn great reviews from travellers and are ranked within the top 10% of properties on Tripadvisor.View prices for your travel datesPrices are provided by our partners, and reflect average nightly room rates, including taxes and fees that are fixed, known to our partners, and due at time of booking. Please see our partners for more details.Did you already book this hotel?Tell us so we can help you plan.Price trends in the next 30 daysPrices are currently average for your tripAvg. ₹12,648 /night, 6/17 - 6/18Reflects recent average nightly prices reported by our partners, and may not include estimated taxes or fees. Price at checkout may differ.About4.3#104 of 619 hotels in Hong KongTripadvisor gives a Travellers’ Choice award to accommodations, attractions and restaurants that consistently earn great reviews from travellers and are ranked within the top 10% of properties on Tripadvisor.Gateway Hotel lies at the junction of Canton Road and Haiphong Road in Tsim Sha Tsui and is a short walk from the bus terminal, Star Ferry and MTR subway station (Exit A). Housed in Harbour City – Hong Kong's largest shopping complex – Gateway Hotel is an ideal choice for modern accommodation and a truly memorable shopping experience. Having undergone a full renovation in December 2012, the hotel offers understated elegance, laidback comforts and attentive service. All 400 guestrooms and suites are equipped with a handy smartphone and Wi-Fi, plus deluxe amenities. Refreshments are restocked daily in the free mini-bar. Guests of The Continental Club can enjoy full access and exclusive benefits at the Club Lounge, including complimentary daily breakfast, afternoon refreshments, evening cocktails and butler service.Suggest edits to improve what we show.Free High Speed Internet (WiFi)Fitness Centre with Gym / Workout RoomBusiness Centre with Internet AccessComplimentary Instant CoffeeExpress check-in / check-outInterconnected rooms availableHOTEL CLASSStar ratings are intended to indicate the general level of features, amenities, and services to expect. This property is classified according to Giata.Reviews summaryThis summary was created by AI, based on recent reviews.Gateway Hotel, Hong Kong, emerges as a popular choice for its prime location, with guests often highlighting the convenience of being close to shopping, attractions, and the MTR station. The hotel's cleanliness and spaciousness are well-regarded, although the decor receives mixed reviews for being somewhat dated. The Continental Club and the variety of breakfast options receive high marks, as does the attentive service. While some travelers question the value for money, the club level rooms are considered a worthwhile investment by many.Tripadvisor is not responsible for this summary or the opinions in it. For more information, please read the traveller reviews and learn more about how the site works.Bea Azcuna wrote a review Mar 2025Hotel's FavouriteMarco Polo Gateway is our home in HK. This stay did not disappoint. It was 10/10 service from the moment we arrived until we got home to the Philippines.We arrived and we were brought to the 15th floor, the Continental Club. It was a very personal service for check in and our room was ready within a few minutes. My oarevts and I enjoyed having our breakfast and high tea meals at the Continental Club lounge. We were so happy seeing a couple of Filipino hotel staff assisting us there. Special mention on the superb service rendered by Diane, Andrea, Hei and Amber.Date of stay:February 2025Trip type:Travelled with familyRoom Tip:For hassle free and enjoyable time in Kowloon, stay at Marco Polo Gateway. Value for your money. This review is the subjective opinion of a Tripadvisor member and not of Tripadvisor LLC. Tripadvisor performs checks on reviews as part of our industry-leading trust & safety standards. Read our transparency report to learn more.Response from Gerhard Aicher, General Manager at Gateway Hotel, Hong KongResponded 11 Mar 2025Dear bea_azcuna, Greetings from the Gateway Hotel. Thank you for taking the time to share your experience with us during your recent stay. Your comments are indeed valuable to us, as they help us in our committed effort to exceed guest expectations and create value at every encounter. We are delighted to receive your kind words about your service experience with our associates at The Continental Club, especially Diane, Andrea, Hei and Amber. We will be more than happy to share your comments with them as we are sure they will be most appreciative of your compliments. We are delighted that we had the opportunity to be at your service and we look forward to welcoming you back at the Gateway Hotel. With warm regards, Gerhard Aicher Area General Manager Marco Polo Hotels - Hong Kong Report response as inappropriateThis response is the subjective opinion of the management representative and not of Tripadvisor LLC.Uncle 9 wrote a review Jun 2024Hong Kong, ChinaExcellent Front Desk Managment - Recognized Loyal Regular CustomersWe arrived Gateway Hotel in a group of 8 adults on 07JUN for 3Nights (4Rooms). Front desk manager “Wing” immediately recognized us as regular guests & open another counter for us to avoid other people lining up too long at our back for smooth check-in. Also brief us of our discount benefits, so we decided to arrange all daily buffet breakfast as well, which were excellent with huge variety of food. And we order some room serves with 25% off as well on our last night. Some of us enjoy the Gateway so much, and come back on 15JUN for 2Nights with the same excellent welcome services. The Gateway located at prime location for shopping, even as it’s was raining hard, we stay at the nearby shopping malls all day & pick up a lots good stuffs. I will definitely recommend to friends & coming back on 26JUN, this time will try the Marco Polo Harbour View Room for a simple celebration.Date of stay:June 2024This review is the subjective opinion of a Tripadvisor member and not of Tripadvisor LLC. Tripadvisor performs checks on reviews as part of our industry-leading trust & safety standards. Read our transparency report to learn more.Response from Gerhard Aicher, General Manager at Gateway Hotel, Hong KongResponded 19 Jun 2024Dear Cedvi19, Greetings from the Gateway Hotel. Thank you for taking the time to share your experience with us during your recent stay. Your comments are indeed valuable to us, as they help us in our committed effort to exceed guest expectations and create value at every encounter. We are delighted to receive your kind words about your service experience with our Front Desk associates, especially Wing. We will be more than happy to share your comments with them as we are sure they will be most appreciative of your compliments. We are delighted that we had the opportunity to be at your service and we look forward to welcoming you back at the Gateway Hotel. With warm regards from the world’s most dramatic waterfront, Gerhard Aicher Area General Manager Marco Polo Hotels - Hong KongReport response as inappropriateThis response is the subjective opinion of the management representative and not of Tripadvisor LLC.A lot to digest? Read an AI-generated summary of recent traveller reviews.youngsbungalow wrote a review Feb 2024Mangsit, IndonesiaBeautiful Hotel, Highly RecommendedMe and my husband stayed for 3 nights at this wonderful hotel before starting a cruise. We had a Continental Club room on the 16th floor which was very comfortable and spacious for a Hong Kong hotel. The large bed was very comfortable and there was no noise from the corridor so we slept very well. Included in the cost of the room was a full buffet breakfast which had every option available from continental, Asian, American and full English choices. Also included was afternoon tea with snacks and hot and cold drinks, and cocktail evenings with wine and hot and cold drinks with snacks. A variety of hot and cold drinks were available throughout the day, and a complimentary mini bar with soft drinks in the bedroom.Check in and out was very quick and all members of staff were very friendly and helpful in every way. The nearest MTR station was very close to the hotel and we would certainly use this hotel again if we were to return to Hong Kong.Date of stay:February 2024Trip type:Travelled as a coupleThis review is the subjective opinion of a Tripadvisor member and not of Tripadvisor LLC. Tripadvisor performs checks on reviews as part of our industry-leading trust & safety standards. Read our transparency report to learn more.Response from Gerhard Aicher, General Manager at Gateway Hotel, Hong KongResponded 27 Feb 2024Dear youngsbungalow, Greetings from the Gateway Hotel. Thank you for taking the time to share your experience with us during your recent stay. Your comments are indeed valuable to us, as they help us in our committed effort to exceed guest expectations and create value at every encounter. We strongly believe that our associates are our greatest asset, and we are indeed proud of them. We will be more than happy to share your comments with them as we are sure they will be most appreciative of your compliments. We are delighted that we had the opportunity to be at your service and we look forward to welcoming you back at the Gateway Hotel. With warm regards from the world’s most dramatic waterfront, Gerhard Aicher Area General Manager Marco Polo Hotels - Hong KongReport response as inappropriateThis response is the subjective opinion of the management representative and not of Tripadvisor LLC.R.Loo wrote a review Nov 2024+1Convenient, highly recommended!I was travelling with my mom and sister so decided to stay in a more convenient location and I made the best decision ever! The hotel is located within the Harbour City which is super convenient and you will have direct access to the shopping mall, 5 mins walk to the Tsim Sha Tsui MTR station and about 7 mins walk to the TST Star Ferry Pier. We stayed in the Continental Superior Suite room which is super spacious and clean. All continental rooms and suites have access to the continental club where they serve breakfast, afternoon tea, evening cocktails during certain hours and drinks during the entire opening hours of the club. The food served has decent varieties and of good quality and all the staffs in the club are very helpful and friendly. We were given a bottle of red wine, a box of chocolates and some fruits on the first night which was a surprise to us. We thoroughly enjoyed our time during the 3 nights stay here and will definitely choose this hotel if we ever visit HK again in the future.Date of stay:November 2024Trip type:Travelled with familyThis review is the subjective opinion of a Tripadvisor member and not of Tripadvisor LLC. Tripadvisor performs checks on reviews as part of our industry-leading trust & safety standards. Read our transparency report to learn more.Response from Gerhard Aicher, General Manager at Gateway Hotel, Hong KongResponded 28 Nov 2024Dear Guide10276486357, Greetings from the Gateway Hotel. Thank you for taking the time to share your experience with us during your recent stay. Your comments are indeed valuable to us, as they help us in our committed effort to exceed guest expectations and create value at every encounter. We are delighted to receive your kind words about your service experience with our associates at The Continental Club. We strongly believe that our associates are our greatest asset, and we are indeed proud of them. We will be more than happy to share your comments with them as we are sure they will be most appreciative of your compliments. We are delighted that we had the opportunity to be at your service and we look forward to welcoming you back at the Gateway Hotel. With warm regards, Gerhard Aicher Area General Manager Marco Polo Hotels - Hong Kong Report response as inappropriateThis response is the subjective opinion of the management representative and not of Tripadvisor LLC.TravelQueenTC wrote a review 3 JunHong Kong, ChinaAnother Wonderful Stay at The Gateway HotelWe recently returned from another fantastic stay at The Gateway Hotel, a place we’ve come to love for its prime location, generously sized rooms, and consistently warm hospitality.Although we experienced a minor hiccup at check-in this time, it was handled swiftly and professionally, which only reinforced our confidence in the hotel’s high standards of service.We’d like to extend special thanks to Patrick, who went above and beyond to ensure our comfort; Michael, for his kindness and helpfulness throughout our stay; the Concierge team, for their attentive and proactive support with our luggage and missing item; and the housekeeping staff, who kept our room spotless and well-stocked every day.We truly appreciate the team’s recognition of guest loyalty and the care they show in every interaction. Our family felt genuinely valued and well looked after during our stay.We highly recommend The Gateway Hotel and are already looking forward to our next visit. Thank you to the entire team for making our stay so memorable!Date of stay:May 2025Trip type:Travelled with familyThis review is the subjective opinion of a Tripadvisor member and not of Tripadvisor LLC. Tripadvisor performs checks on reviews as part of our industry-leading trust & safety standards. Read our transparency report to learn more.Response from Gerhard Aicher, General Manager at Gateway Hotel, Hong KongResponded 2 weeks agoDear TravelQueenTC, Greetings from the Gateway Hotel. Thank you for taking the time to share your experience with us during your recent stay. Your comments are indeed valuable to us, as they help us in our committed effort to exceed guest expectations and create value at every encounter. We are delighted to receive your kind words about your service experience with our associates, particularly Patrick, Michael and the Concierge team. We strongly believe that our associates are our greatest asset, and we are indeed proud of them. We will be more than happy to share your comments with them as we are sure they will be most appreciative of your compliments. We are delighted that we had the opportunity to be at your service and we look forward to welcoming you back at the Gateway Hotel. With warm regards, Gerhard Aicher Area General Manager Marco Polo Hotels - Hong Kong Report response as inappropriateThis response is the subjective opinion of the management representative and not of Tripadvisor LLC.Sunshine595088 wrote a review Oct 2024Singapore, SingaporeThe staff services were excellent however, the room's condition doesn't worth the money. There was only one bedside table. Although there were two wall lights on both the bedsides, but they weren't working. It was so inconvenient for one side without the bedside table. All the four pillows were soft and flat. Even with two pillows used, it still can't make up to the comfort of sleeping. The toilet has no shower cap, the manhole in the shower area was stuck while showering. One needs to turn off the shower to allow the water to flow down before turning on again.Date of stay:October 2024This review is the subjective opinion of a Tripadvisor member and not of Tripadvisor LLC. Tripadvisor performs checks on reviews as part of our industry-leading trust & safety standards. Read our transparency report to learn more.Response from Gerhard Aicher, General Manager at Gateway Hotel, Hong KongResponded 6 Oct 2024Dear Sunshine595088, Greetings from the Gateway Hotel. Thank you for taking the time to share your experience with us during your recent stay. We sincerely apologize for the inconvenience you encountered with the facilities and drainage problem in the bathroom of your room. Rest assured that necessary action has been taken to ensure the problem is rectified immediately. Furthermore, we will prioritize upgrading the room facilities when a future room refurbishment takes place. With regards to the pillows being too soft, our Housekeeping Department offers pillows with varying degrees of softness, so perhaps you would let us know your preference directly on your next visit. Due to our ongoing commitment to environmental sustainability and compliance with the government's "Regulation of Disposable Plastic Tableware and Other Plastic Products" implemented in April 2024, we have reduced the provision of plastic amenities in our rooms. However, we are pleased to provide a shower cap upon request. Your kind understanding is much appreciated. Your comments and suggestions are much appreciated as they are indeed crucial in supporting our improvement efforts. We will be most honored if we could once again be of service to you on your next visit and welcome another opportunity to give you a firsthand experience of the service culture that sets us apart and for which we continue to be known. Thank you very much and we look forward to having you back at the Gateway Hotel. With warm regards, Gerhard Aicher Area General Manager Marco Polo Hotels - Hong KongReport response as inappropriateThis response is the subjective opinion of the management representative and not of Tripadvisor LLC.veralish wrote a review Dec 2023Los Angeles, CaliforniaTotally enjoyed my stay GatewayCentralized location offering access to 3 different MTR station , a wide variety of shop & gourmet/fast meals , all within 5-10 mins walking distance. Helpful & friendly staff , Clean & spacious room by HK standard. Will return to Gateway for future trip to HKDate of stay:November 2023This review is the subjective opinion of a Tripadvisor member and not of Tripadvisor LLC. Tripadvisor performs checks on reviews as part of our industry-leading trust & safety standards. Read our transparency report to learn more.Response from Gerhard Aicher, General Manager at Gateway Hotel, Hong KongResponded 18 Dec 2023Dear veralish, Greetings from the Gateway Hotel. Thank you for taking the time to share your experience with us during your recent stay. Your comments are indeed valuable to us, as they help us in our committed effort to exceed guest expectations and create value at every encounter. We are delighted to receive your kind words about your service experience with our associates. We strongly believe that our associates are our greatest asset, and we are indeed proud of them. We are delighted that we had the opportunity to be at your service and we look forward to welcoming you back at the Gateway Hotel. With warm regards from the world’s most dramatic waterfront, Gerhard Aicher Area General Manager Marco Polo Hotels - Hong KongReport response as inappropriateThis response is the subjective opinion of the management representative and not of Tripadvisor LLC.Austraveller wrote a review Jan 2024Western Australia, AustraliaThis is a great little hotel in an excellent location with easy access to trains, buses, star ferry and the harbour which has the Symphony of lights show every night. The staff here are excellent and nothing is too much trouble. We had a great experience with King at reception who made our stay even better and the housekeeping and concierge staff. We booked a suite so had access to the club lounge for breakfast, afternoon tea and evening canapés and drinks which was really lovely. This hotel is getting a little old but is beautifully clean, the room has everything you need. The house ping staff do a great job and attended to little things to try and make our stay better without asking. You can access the pool at the sister hotel next door. We didn’t on this stay but have in the past. This hotel is attached to a big shopping mall also. I have stayed at the three hotels in this hotel chain on the harbour for over 6 stays and it has already even great. I would recommend.Date of stay:January 2024Trip type:Travelled with familyRoom Tip:Recommend a room with club lounge access.This review is the subjective opinion of a Tripadvisor member and not of Tripadvisor LLC. Tripadvisor performs checks on reviews as part of our industry-leading trust & safety standards. Read our transparency report to learn more.Response from Gerhard Aicher, General Manager at Gateway Hotel, Hong KongResponded 9 Jan 2024Dear Andrea S, Greetings from the Gateway Hotel. Thank you for taking the time to share your experience with us during your recent stay. Your comments are indeed valuable to us, as they help us in our committed effort to exceed guest expectations and create value at every encounter. We are delighted to receive your kind words about your service experience with our associates, particularly with King, our Assistant Guest Relations Manager. We will be more than happy to share your comments with them as we are sure they will be most appreciative of your compliments. We are delighted that we had the opportunity to be at your service and we look forward to welcoming you back at the Gateway Hotel. With warm regards from the world’s most dramatic waterfront, Gerhard Aicher Area General Manager Marco Polo Hotels - Hong KongReport response as inappropriateThis response is the subjective opinion of the management representative and not of Tripadvisor LLC.chinwee76 wrote a review Feb 2024Kuala Lumpur, MalaysiaFor touch & go tourist, hardcore foodies & shoppers in the area of Tsim Sha Tsui (TST) & its neighbouring areas, Gateway offers the best strategic & central location there is. Ferry Terminal to/ flo Macau is just opposite, walking distance to MTR TST that connects you to any & the furthest part of HK. Taxi to the HKIA is also convenient under HKD300.Date of stay:January 2024This review is the subjective opinion of a Tripadvisor member and not of Tripadvisor LLC. Tripadvisor performs checks on reviews as part of our industry-leading trust & safety standards. Read our transparency report to learn more.Response from Gerhard Aicher, General Manager at Gateway Hotel, Hong KongResponded 4 Feb 2024Dear chinwee76, Greetings from the Gateway Hotel. Thank you for taking the time to share your experience with us during your recent stay. Your comments are indeed valuable to us, as they help us in our committed effort to exceed guest expectations and create value at every encounter. We are delighted that we had the opportunity to be at your service and we look forward to welcoming you back at the Gateway Hotel. With warm regards from the world’s most dramatic waterfront, Gerhard Aicher Area General Manager Marco Polo Hotels - Hong KongReport response as inappropriateThis response is the subjective opinion of the management representative and not of Tripadvisor LLC.sfscubaman wrote a review Dec 2022San Francisco, CaliforniaExcellent stay in Hong KongWhen Hong Kong opened up last October, I checked into Gateway Hotel after three weeks of quarantine. It was my first time staying there and it lasted more than two and a half months. Besides the excellent location (it's above the Harbor City shopping center, with many restaurants, luxury brand stores, supermarkets, 7-11, and drug stores and plenty of local restaurants are just a few minutes away), but the number one reason that made me come back for my fourth staying in the last year was their outstanding service. All the staffs, from the front desk, concierge, and room cleaners, are professional, helpful, and courteous. The reservation department is responsive and accommodating. My sister (also a guest here) and I are impressed with their top-notch service. If you plan to visit Hong Kong in the future, I highly recommend it.Date of stay:December 2022This review is the subjective opinion of a Tripadvisor member and not of Tripadvisor LLC. Tripadvisor performs checks on reviews as part of our industry-leading trust & safety standards. Read our transparency report to learn more.Response from Dalip Singh, General Manager at Gateway Hotel, Hong KongResponded 22 Dec 2022Dear sfscubaman, Greetings from the Gateway Hotel. Thank you for taking the time to share your experience with us during your recent stay. Your comments are indeed valuable to us, as they help us in our committed effort to exceed guest expectations and create value at every encounter. We are delighted to receive your kind words about your service experience with our associates. We will be more than happy to share your comments with them as we are sure they will be most appreciative of your compliments. We are delighted that we had the opportunity to be at your service and we look forward to welcoming you back at the Gateway Hotel. With warm regards from the world’s most dramatic waterfront, Dalip Singh Area General Manager Marco Polo Hotels - Hong KongReport response as inappropriateThis response is the subjective opinion of the management representative and not of Tripadvisor LLC.2 contributionsThere is no differences in room amenities in the 3, they are all the same except that superior in on the lower floors then next is deluxe and premier higher then the VIP levels are on the continental floors. Lower floors are noisier because they are nearer to the streets otherwise if request superior facing the ocean side, then you’re good! Hope this answer finds you wellBea Azcuna wrote a tip Mar 20255 contributions"For hassle free and enjoyable time in Kowloon, stay at Marco Polo Gateway. Value for your money. "Read full reviewGoPlaces675370 wrote a tip Dec 20241 contribution"You can enjoy in the hotel without any problems, because all the hotel staffs are very helpful, efficiency & professionally. "Read full review"It is right at the center of everything. Please experience the boat ride at the harbour, such a lovely experience!"Read full reviewJoseph D wrote a tip Jun 20241 contribution"Book early, since it’s a popular hotel, to ensure you get a room on your next trip."Read full reviewNot the right property for you?There are more places to choose from in the Hong Kong area.Frequently Asked Questions about Gateway Hotel, Hong KongWhich popular attractions are close to Gateway Hotel, Hong Kong?Nearby attractions include Bobby's Fashions Hong Kong Bespoke Tailors (0.4 km), Rashmi Custom Tailors (Hong Kong Tailors) (0.4 km), and Sandbox Vr Limited (0.4 km).See all nearby attractions.What are some of the property amenities at Gateway Hotel, Hong Kong?Some of the more popular amenities offered include free wifi, a pool, and an on-site restaurant.See all property amenities.What food & drink options are available at Gateway Hotel, Hong Kong?Guests can enjoy an on-site restaurant, a lounge, and free instant coffee during their stay. Learn more.Is parking available at Gateway Hotel, Hong Kong?Yes, parking is available to guests.Learn more.What are some restaurants close to Gateway Hotel, Hong Kong?Conveniently located restaurants include Kushiro, Sushi Hisayoshi, and Bushra.See all nearby restaurants.Are there opportunities to exercise at Gateway Hotel, Hong Kong?Yes, guests have access to a pool and a fitness centre during their stay.Learn more.Does Gateway Hotel, Hong Kong have airport transportation?Yes, Gateway Hotel, Hong Kong offers airport transportation for guests. We recommend calling ahead to confirm details.Learn more.Are any cleaning services offered at Gateway Hotel, Hong Kong?Yes, dry cleaning and laundry service are offered to guests. See all property amenities.Does Gateway Hotel, Hong Kong offer any business services?Yes, it conveniently offers a business centre, meeting rooms, and a banquet room. See all property amenities.Which languages are spoken by the staff at Gateway Hotel, Hong Kong?The staff speaks multiple languages, including English and Chinese. See all property amenities.Are there any historical sites close to Gateway Hotel, Hong Kong?Many travellers enjoy visiting Tai Kwun (2.4 km), Sik Sik Yuen Wong Tai Sin Temple (5.6 km), and PMQ (2.4 km). See all nearby attractions.Want more?See more questions & answers about this hotel from the Tripadvisor community. Here's what travelers have asked, with answers from Gateway Hotel, Hong Kong staff and other travelers. Can tickets for local attractions be purchased at the front desk? Do you have to pay extra for a mini-fridge? At what time does the pool open each day? Perched overlooking Victoria Harbour, Marco Polo Hotels – Hong Kong resides on bustling Canton Road in Tsim Sha Tsui, the city’s vibrant commercial and shopping district. With the Star Ferry and cruise terminal nearby, and Harbour City at its doorstep, guests revel in proximity to Hong Kong’s key attractions like Kowloon Park, Hong Kong Museum of Art, and Hong Kong Cultural Centre. Marco Polo Hotels – Hong Kong is proud to sponsor Green Day 2025, continuing our commitment as a responsible corporate citizen building a sustainable future. Organised by the Green Council since 2013, Hong Kong Green Day drives meaningful environmental action across our city. This year's "Waves of Change for a Sustainable Hong Kong" theme aligns perfectly with our mission. Through supporting Green June campaigns, we empower our teams, guests and community to embrace eco-conscious practices together. 馬哥孛羅酒店—香港非常榮幸再度贊助2025「香港綠色日」，體現我們作為負責任的企業公民以及對可持續發展的堅定承諾。環保促進會自2013年起主辦「香港綠色日」，旨在透過推動一系列環保措施及行動，提高公眾對環境保護的意識。今年活動以「Waves of Change for a Sustainable Hong Kong」為主題，我們在此鼓勵酒店上下、賓客及社區各界一同支持綠色六月活動，共同推動香港的可持續未來。 Event details 活動資訊： Exciting news! We’ve been honoured with the Excellence in Decarbonization Award at the MingPao ESG Awards 2025! This recognition celebrates our commitment to sustainability and our tireless efforts to reduce our carbon footprint. At Marco Polo Hotels – Hong Kong, we believe responsible hospitality isn’t just a goal—it’s our duty. Through innovative practices, we’re driving meaningful change for a greener future. Join us as we continue to lead the charge in sustainable hospitality! 榮耀時刻：馬哥孛羅酒店—香港榮獲2025年度《明報》ESG大獎頒發「卓越減碳大獎」！ 該項殊榮印證了我們對可持續發展的承諾以及在減少碳足跡的不懈努力。作為負責任的酒店營運者， 我們著力肩負環保使命，繼續透過創新實踐推動行業邁向更綠色的未來。 We’re thrilled to celebrate our very own Harrison Hui, Pastry Chef at Marco Polo Hotels – Hong Kong, for winning the Bronze Award in the "Pastry - Under 25 Apprentice - Chocolate Cake" category at HOFEX 2025’s Hong Kong International Gourmet Awards! Harrison’s winning creation—a decadent chocolate cake at Marco Polo Hongkong Hotel—showcased not just his incredible talent, but also the passion and creativity we cherish in our team. Competing among top talents, his dedication and skill truly shone. This recognition, endorsed by Worldchefs, is a testament to what happens when potential meets opportunity. At Marco Polo Hotels, we don’t just build careers—we nurture dreams, empower growth, and take pride in every team member who dares to excel. A huge congratulations to Harrison and heartfelt thanks to everyone who supported this journey. Here’s to many more sweet successes! 香港酒店及餐飲業界盛事HOFEX 2025 日前完滿落幕，馬哥孛羅酒店—香港旗下糕餅廚師Harrison Hui於HOFEX 重點節目「香港國際美食大獎」中勇奪銅獎。比賽獲世界廚師協會認可，致力培訓優秀人才及提升業界標準。 Harrison 以馬哥孛羅香港酒店的朱古力蛋糕參賽，展現絕佳實力與專業態度，在眾多參賽隊伍中脫穎而出，奪得「糕點 - 25歲以下 - 朱古力蛋糕」銅獎殊榮。 在此再次恭賀Harrison，同時衷心感謝所有支持此賽事的團隊成員所付出之努力。馬哥孛羅酒店—香港不僅培育事業，更孕育夢想——支持每位成員勇敢追求卓越，成就非凡！ We are proud to have participated in the 28th Great Chefs of Hong Kong event, supporting the 協康會 Heep Hong Society. Chef Andrea Delzanno from Cucina, along with Chef Mike Ng from Three on Canton and Chef Derek Ng from SAVVY, showcased their signature dishes at this remarkable charity event. Their culinary artistry not only delighted attendees but also contributed to a meaningful cause. Thank you to everyone who joined us in supporting this incredible initiative. Together, we are making a positive impact in our community. 第28屆「全港廚師精英大匯演」完滿落幕，馬哥孛羅酒店—香港感恩有幸與協康會並肩同行，參與活動，Cucina主廚Andrea Delzanno與Three on Canton主廚伍敏燊及SAVVY主廚吳冠龍聯手炮製招牌菜式，與賓客分享美食，共襄善舉，期待下年再會！ We are honoured to be recognised at the weddinghk.hk Wedding Awards 2025. Marco Polo Hongkong Hotel has received the award for "Superb Wedding Banquet (Hotel) – Best Wedding Ballroom," while Cucina has been distinguished with "Superb Wedding Banquet (Hotel) – Best Featured Wedding Venue." These awards underscore our commitment to excellence in delivering exceptional wedding experiences. A heartfelt thank you to our dedicated team and all who have supported us in this journey. We look forward to continuing to create unforgettable memories for our guests. 馬哥孛羅酒店—香港非常榮幸剛於Wedding HK舉辦的婚禮雜誌大賞2025獲得兩項殊榮：馬哥孛羅香港酒店榮獲「星級婚宴（酒店）. 最佳宴會廳」以及Cucina首獲「星級婚宴（酒店）. 最佳特色婚禮場地」大獎，印證本集團為新人創造夢想婚禮的專業實力，衷心感謝客戶對我們的支持和信任，期待繼續為更多新人締造永誌難忘的婚禮回憶。 Sweet Moments of Giving Back At Marco Polo Hotels—Hong Kong, giving back is at the heart of what we do. We were honoured to partner with 協康會 Heep Hong Society —an inspiring organisation empowering children of all abilities—for a joyful Easter cookie-making workshop. Guided by our pastry chef, kids and parents unleashed their creativity, decorating sweet treats with smiles and laughter. Moments like these remind us of the power of community. A heartfelt thank you to Heep Hong Society, our volunteers, and the wonderful families who made this day special. Together, we’re creating meaningful memories and a more inclusive future. 馬哥孛羅酒店—香港積極連繫社區，以回饋社會為己任，日前有幸與協康會合辦「兒童復活節廚藝探險家」活動，協助不同潛質的兒童盡展所能。 我們的糕餅廚師團隊