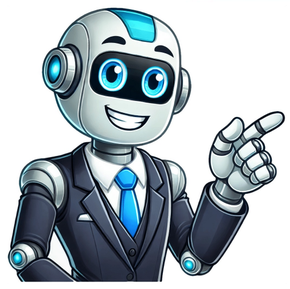
I'm not a bot



HAMPTON BAY Ceiling Fan Remote Control 99432 Manual To avoid possible electrical shock, turn the electricity off at the main fuse box before wiring. If you feel you do not have enough electrical wiring experience, contact a licensed electrician. Incorrect wire connections will damage this receiver. To reduce the risk of fire or injury, do not use this product in conjunction with any variable (rheostat) wall control. NOTE: The battery will weaken with age and should be replaced before leaking takes place as this will damage the hand unit. Dispose of the used battery properly, keep the battery out of the reach of children. YOU MUST SET CEILING FAN TO HIGH SPEED AND LIGHT KIT (IF ANY) TO ON POSITION BEFORE OPERATING REMOTE CONTROL. The supply to the remote control receiver should be connected through a mains switch, i.e. existing wall switch. Disconnect from power supply at wall switch before working on remote control receiver or ceiling fan. Install receiver into the ceiling fan canopy of the fan to ensure proper protection. This unit is to be used for the control of ceiling fan and in a AC110/120V 60Hz power supply only. Do not install in damp locations or immerse in water. (For indoor use only.) Do not pull on or cut leads shorter. Do not drop or bump the unit. Do not mix old and new batteries. Do not mix alkaline, standard (carbon-zinc), or rechargeable (ni-cad, ni-mh, etc.) batteries. Warranty The supplier warrants the remote control and receiver to be free from defects in workmanship and material present at time of shipment from the factory for a period of one year after the date of purchase by the original purchaser. To obtain warranty service, you must present a copy of the receipt as proof of purchase. All costs of removing and reinstalling the product are your responsibility. Contact the Customer Service Team at 1-855-HD HAMPTON or visit www.HAMPTONBAY.COM Pre-Installation PACKAGE CONTENTS Part Description Quantity A Remote control 1 B Receiver 1 C AAA 1.5V battery 2 D Plastic wire connector 5 E White painting screw 1 F Rubber isolated pad 2 This product and/or components are governed by one or more of the following U.S. Patents: 5,947,436; 5,988,580; 6,010,110; 6,046,416, 6,210,117 and other patents pending. Installation Setting the codes on the remote control and receiver NOTE: The frequencies on your receiver and hand unit have been preset at the factory. Before installing the receiver, make sure the dip switches on the receiver and hand unit are set to the same frequency. The dip switches on the hand unit are located inside the battery compartment. NOTE: The battery will weaken with age and should be replaced before leaking takes place as this will damage the hand unit. Dispose of the used battery properly, keep the battery out of the reach of children. NOTE: It is imperative that the code used for both transmitter and receiver is exactly the same, otherwise remote controller will not work. Setting the Code on the Remote Remove the battery cover on the back of the remote control by pressing firmly on the arrow and sliding the cover off. Slide the code switches to your choice of either up or down. The factory setting is up. For fans with dimmable bulbs, slide the "Light Function" switch (O/D) to the position marked "D". If you are using non dimmable bulbs slide the "Light Function" switch to the "O" position. Install two 1.5V AAA batteries (included). Replace the battery cover on the remote control. Setting the Code on the Receiver Slide the code switches on the receiver to the same positions as set on the remote control. Installing the rubber isolated pads Loosen the two screws provided with the outlet box; insert two rubber isolated pads (F) between the mounting bracket and the outlet box; firmly tightened the two screws. Installing the receiver To reduce the risk of fire or electric shock, remember to disconnect power. The electrical wiring must meet all local and national electrical code requirements. The electrical source and fan must be 110/120 volt, 60Hz. Do not use this product in conjunction with any variable wall control. Incorrect wire connection can damage this receiver. If fan or house wires are a different color, have this unit installed by a licensed electrician. Do not install in a damp location or immerse in water (For indoor use only). Do not pull on or cut leads shorter. Do not drop or bump the unit. NOTE: The ceiling fan must be set at HIGH speed and light kit (if installed) should be set to the ON position. NOTE: For better performance with the WINK system, the T-Shaped antenna stick should be mounted to the ceiling outside of the fan's ceiling canopy using the pre-mounted doublestick tape and wood screw (included). Position the house supply wires (AAA) to one side of the slide-on mounting bracket; position the fan wires (BBB) to the opposite side. Insert the narrow end of the receiver (as shown, flat side towards the ceiling) into the slide-on mounting bracket until it rests on top of the ball/downrod assembly. The canopy comes up to cover the receiver and bracket. Wiring the receiver to the household wiring To avoid possible electrical shock, turn the electricity off at the main fuse box before wiring. If you feel you do not have enough electrical wiring knowledge or experience, contact a licensed electrician. Each wire not supplied with this fan is designed to accept up to one 12-gauge house wire and two wires from the fan. If you have larger than 12-gauge house wiring or more than one house wire to connect to the fan wiring, consult an electrician for the proper size wire nuts to use. Use the wire connecting nuts (AA) supplied with your fan. Secure the connectors with electrical tape and ensure there are no loose strands or connections. Spread the wires apart so that the green and white wires are on one side of the outlet box and the black wire is on the other side. Connect the green fan wires to the household ground wire (this may be a green or bare wire) using a wire connecting nut (AA). Connect the receiver black (or red) wire to the household black (hot) wire using a wire connecting nut (AA). Connect the receiver white wire to the household white wire (neutral) wire using a wire connecting nut (AA). Secure each wire connecting nut using electrical tape. Wiring the fan to the receiver Use the wire connecting nuts (AA) supplied with your fan. Secure the connectors with electrical tape and ensure there are no loose strands or connections. Connect the fan motor white wire to the receiver white wire using a wire connecting nut (AA). Connect the fan motor black wire to the receiver black wire using a wire connecting nut (AA). Connect the fan motor blue wire to the receiver blue wire using a wire connecting nut (AA). Secure each wire connecting nut using electrical tape. Turn the wire connecting nut (AA) upward and push the wiring into the outlet box (MM). Operating Your Remote Control Operating the remote control - Press and release the button to turn the fan on or off. Press and hold the button for 3 seconds to use the "walk away time delay"; this will activate the light for 30 seconds (if you are using dimmable bulbs the light will be activated at 50% brightness. - Fan Speed - LED's on the fan speed button will illuminate to the corresponding speed. - Press button once - turns the fan on high speed. - Press button twice - turns the fan on medium-high speed. - Press button three times - turns the fan on medium-low speed. - Press button four times - turns the fan on low speed. Press button five times - fan will turn off. - Light ON/OFF Press and release the button to turn the light on or off. If you are using dimmable bulbs and you have previously set the dip switch in your remote control to the "D" position, press and hold the button to activate the dimmer function. - Comfort Breeze - Press and release the button to enable Comfort Breeze TM; this will change your fan speed randomly, simulating a relaxing breeze. To cancel this feature press or . - Timer - While the fan is on press button once - turns on a 2 hour run timer. - While the fan is on press button twice - turns on a 4 hour run timer. - While the fan is on press button three times - turns on a 8 hour run timer. Operating Fan with the WINK App Downloading the WINK Application Using your smart device, navigate to the application store (Apple App Store or Google Play). Download the free WINK app and create an account. Connecting to the WINK Hub Ensure your WINK Hub is connected to WiFi by confirming the indicator light is a solid blue color. With the app open, select "add a product." Choose the WINK Hub and follow the instructions on the app to add your fan. NOTE: Be sure your WINK Hub is plugged in and within range of your fan. Refer to Wink HUB user manual for the range. Pairing the Fan to the WINK Hub When instructed, turn on your fan. Once pairing is successful, the fan will turn on at low speed and the light will blink 5 times. NOTE: If using a dimmer with these lights, set dimmer at highest setting for best results. NOTE: Reset your fan if the pairing is taking longer than expected. Turn off your fan for 3 seconds, then turn it back on for 3 seconds. Repeat these steps 5 times. The light will blink 3 times when factory reset is successful. If the pairing failed, please reset the device to original setting and re-start the pairing. Fan Light Settings During set up, the customer is asked if the fan has a light kit. If your fan has a light, select "Fan Light On." If your fan does not have a light, select "Fan Light Off." Press SAVE to confirm. Operating Your Remote Control Fan Speed OFF - Turns fan off 1- Turns the fan to Low speed. 2- Turns the fan to Medium speed. 3- Turns the fan to Medium 2 speed. 4- Turns the fan to High speed. BREEZE- Randomly alternates fan speeds to create an organic breeze effect. Fan Light OFF/ON - Turns fan light off or on. Select and slide to dim or brighten light. Timer When on "fan control screen," press settings button in upper right corner to display the settings panel. Select fan to display control panel. Scroll down the control panel and select "Set Timer." Scroll through the hours and minute columns to select the duration of the timer. Press OK to start the timer. This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. Any changes or modifications not expressly approved by the grantee of this device could void the user's authority to operate the equipment. FCC ID: KUJCE10406, KUJCE10407 This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: This device may not cause harmful interference, and this device must accept any interference received, including interference that may cause undesired operation. Documents / ResourcesReferences The Home Depot Logo App Store - Apple Google PlayDownload manualHere you can download full pdf version of manual, it may contain additional safety instructions, warranty information, FCC rules, etc.Download HAMPTON BAY Ceiling Fan Remote Control 99432 Manual How to Program a Hampton Bay Fan Remote?To program a Hampton Bay fan remote, follow these steps:1.Turn off the fan and disconnect it from the power source.2.Locate the dip switches on both the remote and the fan receiver.3.Set the dip switches on the fan receiver to match the dip switches on the remote by sliding them to the same position.4.Reconnect the fan to the power source and turn it on.5.Test the remote by pressing the buttons and see if the fan responds.6.Adjust the dip switches as needed if the fan does not respond.Key Points:Turn off and disconnect the fan from power sourceLocate dip switches on remote and fan receiverSet dip switches on receiver to match remoteReconnect fan and turn it onTest remote by pressing buttons and check for responseAdjust dip switches if fan does not respondDid You Know?1. Did you know that Hampton Bay fan remotes use a specific type of infrared technology to communicate with the fan? This technology is known as IR or infrared remote control, and it allows for wireless communication between the remote control and the fan.2. One interesting feature of Hampton Bay fan remotes is the ability to program multiple fans to a single remote. This means that with just one remote control, you can control the settings and operations of several Hampton Bay fans in your home or office.3. Hampton Bay fan remotes often come with a built-in timer function, allowing you to set the fan to automatically turn on or off at specific times. This can be especially useful for energy-saving purposes or for creating a comfortable environment without having to manually control the fan.4. Some Hampton Bay fan remotes also offer a feature called “Reverse” mode. This allows you to change the direction of the fan blades, either clockwise or counterclockwise. This feature comes in handy during different seasons, as it helps to evenly distribute the air and maintain a comfortable temperature in your space.5. In addition to controlling the fan speed and direction, Hampton Bay fan remotes also have the capability to control the built-in lighting features of certain Hampton Bay ceiling fans. This allows you to adjust the brightness or even turn the lights on or off using the same remote control that operates the fan.Related Post: How to Open LED Light Remote: A StepByStep GuideMany Hampton Bay fan owners have experienced the frustration of a noisy fan interrupting their peace and tranquility. Fortunately, there are several steps you can take to address this issue.Tightening Screws And ConnectionsThe first step in addressing a noisy Hampton Bay fan is to ensure that all screws and connections are tightened properly. Check the motor housing screws, screws attaching the fan blade bracket to the motor hub, and screws securing the glassware of the light fixture. If any of these are loose, use a screwdriver to securely tighten them. By doing so, you can eliminate any vibrations that may be causing the noise.Checking Light Bulbs And Power ConnectionsSometimes, the noise from a Hampton Bay fan can be attributed to:Loose light bulbsFaulty power connectionsTo address these issues:1. Check to make sure that the light bulbs are screwed in securely.2. Turn off the power and inspect:Wire nut connectionsRubber pads between the mounting plate and outlet boxSecurity of the ceiling outlet boxEnsure that everything is properly aligned and tighten any loose connections.Remember to exercise caution and turn off the power before making any adjustments.Troubleshooting The Remote ReceiverIf the noise persists even after tightening screws and checking connections, the issue may lie with the remote receiver. To troubleshoot this, bypass the receiver and wire the fan directly to the switch. If the noise disappears, it indicates that the receiver may need to be replaced. Contact the manufacturer for further assistance or consider purchasing a replacement remote receiver.Identifying And Fixing Capacitor IssuesIn some cases, the noise may be coming from a faulty capacitor in the fan. The capacitor is responsible for regulating the fan’s speed and if it becomes damaged or worn out, it can cause noise issues.To address this, identify the capacitor located in the fan motor. If it appears damaged or shows signs of wear, consider replacing it with a new one.Related Post: How to Wire AC Disconnect: The Essential GuideConsult the fan’s manual or contact the manufacturer for guidance on how to properly replace the capacitor.Identify the capacitor in the fan motorConsider replacing it if damaged or worn out“The noise may be coming from a faulty capacitor in the fan.”Allowing The Fan To “Break In” Before Addressing Noise ProblemsFinally, it’s important to note that new Hampton Bay fans often require a “breaking in” period where they may produce some noise. This is typically due to the motor and blades adjusting to their new environment. Allow the fan to run continuously for 24 hours, preferably on the highest setting, before addressing any noise problems. In many cases, the noise will naturally subside as the fan settles into its normal operation.addressing noisy Hampton Bay fans requires a systematic approach. By:tightening screws and connections,checking light bulbs and power connections,troubleshooting the remote receiver,identifying and fixing capacitor issues, andallowing the fan to “break in”you can effectively eliminate noise problems and enjoy the soothing breeze of your Hampton Bay fan without any disturbances.Frequently Asked QuestionsHow do I reset my Hampton Bay fan remote?To reset your Hampton Bay fan remote, begin by powering off the fan. Next, carefully remove the batteries from the remote control and give it a brief 10-second pause. Once this is done, reinsert the batteries into the remote and switch the fan’s power back on. This simple reset should restore the functionality of your Hampton Bay fan remote control.1. What are the step-by-step instructions for programming a Hampton Bay fan remote?To program a Hampton Bay fan remote, follow these step-by-step instructions. First, ensure that the fan and remote are powered on. Then, locate the receiver unit in the fan, usually found in the canopy or housing. Next, press and hold the “fan off” button on the remote for three seconds. Release the button, and within 30 seconds, press and hold the “fan light” button while holding it near the receiver unit. After a few seconds, the fan should respond by turning off and then back on. Release the button, and the programming is complete. Test the remote to ensure all functions are working correctly.Related Post: How to Install a Coax Outlet: A StepbyStep GuidePlease note that these instructions are general guidelines, and it’s recommended to consult the specific manual provided with your Hampton Bay fan remote for accurate and detailed programming instructions.2. Are there any troubleshooting tips for programming a Hampton Bay fan remote if it doesn’t work?If a Hampton Bay fan remote is not working, there are a few troubleshooting tips you can try. First, make sure that the batteries in the remote are fresh and installed correctly. Sometimes, weak or improperly installed batteries can cause issues with the remote’s functionality.Secondly, double-check that the remote is in sync with the fan. To do this, turn off the power to the fan at the circuit breaker and then turn it back on after a minute. Within 30 seconds of power being restored, press and hold the fan’s “Learn” button for 10 seconds while aiming the remote at the fan. This should re-sync the remote and the fan and restore their connection. If these troubleshooting steps do not fix the issue, it may be necessary to contact Hampton Bay’s customer service for further assistance.3. Can I use a different brand’s remote to program the Hampton Bay fan, or does it have to be the original remote that came with it?In most cases, it is likely necessary to use the original remote that came with the Hampton Bay fan to program it. Different fan brands often use different frequencies and programming protocols for their remotes, making them incompatible with each other. Therefore, using a different brand’s remote may not be effective and could potentially not work at all with the Hampton Bay fan.To ensure proper programming and control, it is advisable to use the original remote or contact the manufacturer to inquire about any compatible alternatives or additional options for remote programming or replacement. They will have the expertise and knowledge to guide you in finding the appropriate remote for the specific Hampton Bay fan model.References: 1, 2, 3, 4 Home Depot sells their own brand of decorative ceiling fans under the Hampton Bay name. Some Hampton Bay fan models come with a convenient remote to turn on the fan and the light and to adjust the speed. However, you will need to set up the remote to communicate with the ceiling fan. Fortunately, this is a fairly simple process that should only need to be done once. Operating the fan is also accomplished in a straightforward manner. In order for your remote to function properly, it needs to communicate with the fan itself via the same transmitter code combination. Setting the code is fairly straightforward. To begin, turn the remote over to the back and press firmly below the arrow on the battery cover. Slide the cover off and install a 9-volt battery into the compartment. Set each slide code switch near the battery into a position of your choice. Switches can be up or down, with up to 16 available combinations. Set the slide code switches in the receiver on the ceiling fan to the same exact positions that you have set on the remote control. Turn the ceiling fan light on and off and reset the ceiling fan speeds using the remote control to test the signal. If the fan doesn't respond to the remote control after you've set the slide code switches, double-check the slide code switch settings between the remote and the receiver to make sure they match exactly. Change the slide code switches on both the remote control and the ceiling fan receiver if the transmission signal interferes with a garage door opener or security system. Replace the battery cover on the back of the remote control when finished. Similarly, if you have more than one Hampton Bay ceiling fan in the same room, you will need to set each remote to transmit on a different channel so that it controls the correct fan. Use the high, medium and low buttons on the remote to adjust the Hampton Bay fan speed. You can use the light button to dim the light and the off button to turn off the fan. If the remote stops functioning normally, change the batteries before proceeding with additional troubleshooting. If the batteries were not low, you may need to check the transmitter code switches on both the remote and the fan. It's possible that they were knocked out of position and are no longer matching up. If neither of these solves the issues you are having with the ceiling fan remote, you may need to contact the manufacturer for help or purchase a replacement remote. Home Depot sells their own brand of decorative ceiling fans under the Hampton Bay name. Some Hampton Bay fan models come with a convenient remote to turn on the fan and the light and to adjust the speed. However, you will need to set up the remote to communicate with the ceiling fan. Fortunately, this is a fairly simple process that should only need to be done once. Operating the fan is also accomplished in a straightforward manner. In order for your remote to function properly, it needs to communicate with the fan itself via the same transmitter code combination. Setting the code is fairly straightforward. 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Contact the Customer Service Team at 1-855-HD HAMPTON or visit www.HAMPTONBAY.COM Pre-Installation PACKAGE CONTENTS Part Description Quantity A Remote control 1 B Receiver 1 C AAA 1.5V battery 2 D Plastic wire connector 5 E White painting screw 1 F Rubber isolated pad 2 This product and/or components are governed by one or more of the following U.S. Patents: 5,947,436; 5,988,580; 6,010,110; 6,046,416, 6,210,117 and other patents pending. Installation Setting the codes on the remote control and receiver NOTE: The frequencies on your receiver and hand unit have been preset at the factory. Before installing the receiver, make sure the dip switches on the receiver and hand unit are set to the same frequency. The dip switches on the hand unit are located inside the battery compartment. NOTE: The battery will weaken with age and should be replaced before leaking takes place as this will damage the hand unit. 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Documents / ResourcesReferences The Home Depot Logo App Store - Apple Google PlayDownload manualHere you can download full pdf version of manual, it may contain additional safety instructions, warranty information, FCC rules, etc.Download HAMPTON BAY Ceiling Fan Remote Control 99432 Manual Has your Hampton Bay ceiling fan remote developed a malfunction? You’re there worried about what you will do because you don’t have a single idea concerning remote controllers’ technicalities. It would be best if you did not worry about purchasing another similar yet pricey remote controller.I’ve done extensive research for you on how to reset your Hampton Bay Ceiling Fan remote during such unexpected times. Your remote controller not working could be because of many reasons.Basic Solutions For Hampton Bay Ceiling Fan Remote Not WorkingWe’ll go through some basic resetting steps that will enable us to determine the issue. Basic solutions to remote control malfunctioning could be:1. Replace the old batteries in the remote with some new ones. 2. Put the dip switches in their original position. Afterward, turn off the light switch. Dip switches are fasteners found at the back of the remote. They are also found on the fan. They are used to change the mode of operation of the ceiling fan. 3. Switch off the power of the ceiling fan with the remote. Turn the power back on again and hold the fan’s power off button for a maximum of 10 seconds. 4. Check if the dip switches are well set correctly. If the dip switch settings are altered, the remote won’t send signals to the fan. 5. Turn off the circuit breaker to the ceiling fan and turn it back on afterward. Press and hold down the light fan button for a maximum of 10 seconds. How can financial brands set themselves apart through visual storytelling? Our experts explain how.Learn MoreThe Motorsport Images Collections captures events from 1895 to today’s most recent coverage.Discover The CollectionCurated, compelling, and worth your time. Explore our latest gallery of Editors’ Picks.Browse Editors' FavoritesHow can financial brands set themselves apart through visual storytelling? Our experts explain how.Learn MoreThe Motorsport Images Collections captures events from 1895 to today’s most recent coverage.Discover The CollectionCurated, compelling, and worth your time. Explore our latest gallery of Editors’ Picks.Browse Editors' FavoritesHow can financial brands set themselves apart through visual storytelling? Our experts explain how.Learn MoreThe Motorsport Images Collections captures events from 1895 to today’s most recent coverage.Discover The CollectionCurated, compelling, and worth your time. Explore our latest gallery of Editors’ Picks.Browse Editors' Favorites Need a ceiling fan remote control? Ceiling Fan Remote Control Replacements. If you have lost or broke your ceiling fan remote control there are many different replacements available. Whether you have a Hunter Ceiling Fan, Hampton Bay Ceiling Fan or Harbor Breeze Ceiling Fan, you can find remote control replacements that will work with your fan. Ceiling Fan Remote Control Replacements And Programming Hunter Ceiling Fans – Hampton Bay Ceiling Fans – Harbor Breeze Ceiling Fans If your remote control for your ceiling fan has stopped working, you may have bad batteries or it may be because the dip switches under the battery panel are not in the correct position. In some cases, depending on your ceiling fan, you can use your smartphone with the correct APP to control your ceiling fan. If your ceiling fan remote control does not work, try changing out the batteries. If you lost your ceiling fan remote or it is broken you will need to get a replacement remote. Below are Universal ceiling fan remote controls and name brand ceiling fan remotes made for Hunter, Hampton Bay, and Harbor Breeze fans. Ceiling Fan Remote Control Replacements Universal and OEM Ceiling Fan Remote Controls and Receivers – Kits Ceiling Fan Remote Control Replacements Hampton Bay Ceiling Fan Remote Control Replacement Hunter Ceiling Fan Light Remote Control Universal 3 Speed Replacement Harbor Breeze Replacement Ceiling Fan Remote Control Ceiling Fan Remote Control Dip Switches Ceiling Fan Remote Control and Receiver Dip Switch and Setup Installation NOTE: If your ceiling fan remote does not work and you have replaced the batteries, check that the switch on the wall is turned ON as many ceiling fans are wired to 1 or 2 ON/OFF wall switches. If the switch on the wall is turned ON, the remote has fresh batteries and it still does not work, you may either need a replacement remote or receiver. You can check the dip switches on the remote control and receiver to be sure they are set correctly. To check the remote control dip switches, see below… Programming a Ceiling Fan with Dip Switches Most ceiling fan remote controls have small switches called dip switches. These switches are located under the battery cover on the remote control and also located on the receiver (depending on the age of fan as some fans do not have a typical receiver). The receiver is located in the top portion of the fan itself. Ceiling Fan Remote Dip Switch If you have accidentally changed or moved the dip switches on the remote control, the remote will not work and therefore not be able to control the fan to spin or turn on the lights. Here is a way to get the dip switches in the right position so the remote control can work properly with your ceiling fan. How to fix a ceiling fan remote If your ceiling fan remote control has 4 dip switches you will need to adjust the switches one by one. It will take 16 combinations to test each setting to try to reactivate your ceiling fan. See below for how to set the dip switches on your remote control. How to set the dip switches (settings and programming) on your ceiling fan remote control Locate the dip switches under the small panel on your remote control. Put all dip switches to off or indicated by 0000. Test it on the fan to see if it works with the fan. Slide the first switch in the on position or to 0001. Test this with the fan and see if this works. Keep testing the different dip switch positions until the ceiling fan works with the remote control. Try using 0010, 0011, 0100, 0101, 0110, 0111, 1000, 1001, 1010, 1011, 1100, 1101, 1110, and 1111. Once the dip switches are in the right position, the ceiling fan will respond to the remote. If you still have trouble setting the dip switches on the remote, check the receiver in the ceiling fan. Be sure to use caution and turn power off to the ceiling fan when checking the ceiling fan remote receiver. Once you match up the dip switches with the remote and ceiling fan receiver, the remote should work and control the fan. If not you most likely have a faulty remote control or bad receiver in the ceiling fan and you will need to replace either the remote control or receiver. Check wires in fan going to the receiver to be sure all wiring is connected and secure. Remote control is not the issue? The ceiling fan receiver might have stopped working What does a ceiling fan receiver do? A ceiling fan receiver is responsible for the ceiling fan working with the remote control. It is located inside the housing unit of the ceiling fan. Ceiling Fan receivers can go bad for a variety of reasons. Perhaps your old receiver has stopped working. Whatever the cause, replacing a ceiling fan receiver is a straightforward procedure that anyone may accomplish if they have the receiver install manual. Ceiling Fan Receiver Install Smartphone Apps to control ceiling fans Hunter – The SIMPLEconnect app Put the latest technology to work for you with our SIMPLEconnect app, available for iOS and Android devices. Download the app for free and start enjoying the convenience of scheduling your fan and light with your smartphone. Fan Smart Sync – Apple This app is only available on the App Store for iOS devices. Control your ceiling fan from your smartphone. Featuring 3 speed fan controls, full range light kit dimming and timers for fan and light. HAMPTON BAY Ceiling Fan Remote Control 99432 Manual To avoid possible electrical shock, turn the electricity off at the main fuse box before wiring. If you feel you do not have enough electrical wiring experience, contact a licensed electrician. Incorrect wire connections will damage this receiver. To reduce the risk of fire or injury, do not use this product in conjunction with any variable (rheostat) wall control. NOTE: The battery will weaken with age and should be replaced before leaking takes place as this will damage the hand unit. Dispose of the used battery properly, keep the battery out of the reach of children. YOU MUST SET CEILING FAN TO HIGH SPEED AND LIGHT KIT (IF ANY) TO ON POSITION BEFORE OPERATING REMOTE CONTROL. The supply to the remote control receiver should be connected through a mains switch, i.e. existing wall switch. Disconnect from power supply at wall switch before working on remote control receiver or ceiling fan. Install receiver into the ceiling fan canopy of the fan to ensure proper protection. This unit is to be used for the control of ceiling fan and in a AC110/120V 60Hz power supply only. Do not install in damp locations or immerse in water. (For indoor use only.) Do not pull on or cut leads shorter. Do not drop or bump the unit. Do not mix old and new batteries. Do not mix alkaline, standard (carbon-zinc), or rechargeable (ni-cad, ni-mh, etc.) batteries. Warranty The supplier warrants the remote control and receiver to be free from defects in workmanship and material present at time of shipment from the factory for a period of one year after the date of purchase by the original purchaser. To obtain warranty service, you must present a copy of the receipt as proof of purchase. All costs of removing and reinstalling the product are your responsibility. Contact the Customer Service Team at 1-855-HD HAMPTON or visit www.HAMPTONBAY.COM Pre-Installation PACKAGE CONTENTS Part Description Quantity A Remote control 1 B Receiver 1 C AAA 1.5V battery 2 D Plastic wire connector 5 E White painting screw 1 F Rubber isolated pad 2 This product and/or components are governed by one or more of the following U.S. Patents: 5,947,436; 5,988,580; 6,010,110; 6,046,416, 6,210,117 and other patents pending. Installation Setting the codes on the remote control and receiver NOTE: The frequencies on your receiver and hand unit have been preset at the factory. Before installing the receiver, make sure the dip switches on the receiver and hand unit are set to the same frequency. The dip switches on the hand unit are located inside the battery compartment. NOTE: The battery will weaken with age and should be replaced before leaking takes place as this will damage the hand unit. Dispose of the used battery properly, keep the battery out of the reach of children. NOTE: It is imperative that the code used for both transmitter and receiver is exactly the same, otherwise remote controller will not work. Setting the Code on the Remote Remove the battery cover on the back of the remote control by pressing firmly on the arrow and sliding the cover off. Slide the code switches to your choice of either up or down. The factory setting is up. For fans with dimmable bulbs, slide the "Light Function" switch (O/D) to the position marked "D". If you are using non dimmable bulbs slide the "Light Function" switch to the "O" position. Install two 1.5V AAA batteries (included). Replace the battery cover on the remote control. Setting the Code on the Receiver Slide the code switches on the receiver to the same positions as set on the remote control. Installing the rubber isolated pads Loosen the two screws provided with the outlet box; insert two rubber isolated pads (F) between the mounting bracket and the outlet box; firmly tightened the two screws. Installing the receiver To reduce the risk of fire or electric shock, remember to disconnect power. The electrical wiring must meet all local and national electrical code requirements. The electrical source and fan must be 110/120 volt, 60Hz. Do not use this product in conjunction with any variable wall control. Incorrect wire connection can damage this receiver. If fan or house wires are a different color, have this unit installed by a licensed electrician. Do not install in a damp location or immerse in water (For indoor use only). Do not pull on or cut leads shorter. Do not drop or bump the unit. NOTE: The ceiling fan must be set at HIGH speed and light kit (if installed) should be set to the ON position. NOTE: For better performance with the WINK system, the T-Shaped antenna stick should be mounted to the ceiling outside of the fan's ceiling canopy using the pre-mounted doublestick tape and wood screw (included). Position the house supply wires (AAA) to one side of the slide-on mounting bracket; position the fan wires (BBB) to the opposite side. Insert the narrow end of the receiver (as shown, flat side towards the ceiling) into the slide-on mounting bracket until it rests on top of the ball/downrod assembly. The canopy comes up to cover the receiver and bracket. Wiring the receiver to the household wiring To avoid possible electrical shock, turn the electricity off at the main fuse box before wiring. If you feel you do not have enough electrical wiring knowledge or experience, contact a licensed electrician. Each wire not supplied with this fan is designed to accept up to one 12-gauge house wire and two wires from the fan. If you have larger than 12-gauge house wiring or more than one house wire to connect to the fan wiring, consult an electrician for the proper size wire nuts to use. Use the wire connecting nuts (AA) supplied with your fan. Secure the connectors with electrical tape and ensure there are no loose strands or connections. Spread the wires apart so that the green and white wires are on one side of the outlet box and the black wire is on the other side. Connect the green fan wires to the household ground wire (this may be a green or bare wire) using a wire connecting nut (AA). Connect the receiver black (or red) wire to the household black (hot) wire using a wire connecting nut (AA). Connect the receiver white wire to the household white wire (neutral) wire using a wire connecting nut (AA). Secure each wire connecting nut using electrical tape. Wiring the fan to the receiver Use the wire connecting nuts (AA) supplied with your fan. Secure the connectors with electrical tape and ensure there are no loose strands or connections. Connect the fan motor white wire to the receiver white wire using a wire connecting nut (AA). Connect the fan motor black wire to the receiver black wire using a wire connecting nut (AA). Connect the fan motor blue wire to the receiver blue wire using a wire connecting nut (AA). Secure each wire connecting nut using electrical tape. Turn the wire connecting nut (AA) upward and push the wiring into the outlet box (MM). Operating Your Remote Control Operating the remote control - Press and release the button to turn the fan on or off. Press and hold the button for 3 seconds to use the "walk away time delay"; this will activate the light for 30 seconds (if you are using dimmable bulbs the light will be activated at 50% brightness. - Fan Speed - LED's on the fan speed button will illuminate to the corresponding speed. - Press button once - turns the fan on high speed. - Press button twice - turns the fan on medium-high speed. - Press button three times - turns the fan on medium-low speed. - Press button four times - turns the fan on low speed. Press button five times - fan will turn off. - Light ON/OFF Press and release the button to turn the light on or off. If you are using dimmable bulbs and you have previously set the dip switch in your remote control to the "D" position, press and hold the button to activate the dimmer function. - Comfort Breeze - Press and release the button to enable Comfort Breeze TM; this will change your fan speed randomly, simulating a relaxing breeze. To cancel this feature press or . - Timer - While the fan is on press button once - turns on a 2 hour run timer. - While the fan is on press button twice - turns on a 4 hour run timer. - While the fan is on press button three times - turns on a 8 hour run timer. Operating Fan with the WINK App Downloading the WINK Application Using your smart device, navigate to the application store (Apple App Store or Google Play). Download the free WINK app and create an account. Connecting to the WINK Hub Ensure your WINK Hub is connected to WiFi by confirming the indicator light is a solid blue color. With the app open, select "add a product." Choose the WINK Hub and follow the instructions on the app to add your fan. NOTE: Be sure your WINK Hub is plugged in and within range of your fan. Refer to Wink HUB user manual for the range. Pairing the Fan to the WINK Hub When instructed, turn on your fan. Once pairing is successful, the fan will turn on at low speed and the light will blink 5 times. NOTE: If using a dimmer with these lights, set dimmer at highest setting for best results. NOTE: Reset your fan if the pairing is taking longer than expected. Turn off your fan for 3 seconds, then turn it back on for 3 seconds. Repeat these steps 5 times. The light will blink 3 times when factory reset is successful. If the pairing failed, please reset the device to original setting and re-start the pairing. Fan Light Settings During set up, the customer is asked if the fan has a light kit. If your fan has a light, select "Fan Light On." If your fan does not have a light, select "Fan Light Off." Press SAVE to confirm. Operating Your Remote Control Fan Speed OFF - Turns fan off 1- Turns the fan to Low speed. 2- Turns the fan to Medium speed. 3- Turns the fan to Medium 2 speed. 4- Turns the fan to High speed. BREEZE- Randomly alternates fan speeds to create an organic breeze effect. Fan Light OFF/ON - Turns fan light off or on. Select and slide to dim or brighten light. Timer When on "fan control screen," press settings button in upper right corner to display the settings panel. Select fan to display control panel. Scroll down the control panel and select "Set Timer." Scroll through the hours and minute columns to select the duration of the timer. Press OK to start the timer. This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. Any changes or modifications not expressly approved by the grantee of this device could void the user's authority to operate the equipment. FCC ID: KUJCE10406, KUJCE10407 This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: This device may not cause harmful interference, and this device must accept any interference received, including interference that may cause undesired operation. 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